

Ref: FOI/GS/ID 7301

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
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Maidstone, Kent  
ME16 9QQ  
Email: [mtw-tr.foiadmin@nhs.net](mailto:mtw-tr.foiadmin@nhs.net)  
[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

14 November 2022

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to outsourced teleradiology reporting services.

*You asked:*

1. *Does the Trust use outsourced teleradiology reporting services for any of the following?*
  - i. *Overnight on-call (/urgent)*
  - ii. *Elective reporting (MRI/CT)*
  - iii. *Plain film/X-ray reporting*
2. *Please provide the names of the teleradiology providers you use for each service (on-call and elective separately, if applicable) (e.g. Medica, Everlight, 4ways, TMC)*
3. *What is the start date, duration and end date of any current contracts with teleradiology providers?*
4. *What is the annual spend on teleradiology providers in financial years 2019, 2020 and 2021 (or as available) by each provider?*
  - i. *Medica*
  - ii. *Everlight*
  - iii. *4ways*
  - iv. *TMC*
  - v. *Other*
5. *Please provide the annual volumes sent to teleradiology providers for full financial year 2019, 2020, 2021, and year to date 2022 (or as available) sent to each provider split by the following*
  - i. *Overnight on-call (/urgent)*
  - ii. *Elective reporting (MRI/CT)*
  - iii. *Plain film/X-ray reporting*

6. Please provide the annual total scans performed by the trust full financial year 2019, 2020, 2021, and year to date 2022 (or as available) by the following

- i. Overnight on-call (/urgent)
- ii. Elective reporting (MRI/CT)
- iii. Plain film/X-ray reporting

7. How does the trust expect its usage of teleradiology services to change in the next three years (please select one)?

- a. Increase
- b. Stay the same
- c. Decrease

8. Does the trust have any strategic plans to invest in technologies to enhance productivity of radiology reporting (e.g. Artificial Intelligence) (please select one)?

- a. Yes
- b. No
- c. Unsure

Trust response:

1.

- i. Yes
- ii. Yes
- iii. No

2. TMC and Hexarad

3. 1 May 2019 to 30 April 2023 TMC 2022 – ongoing Hexarad

4. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website [WWW.MTW.NHS.UK](http://WWW.MTW.NHS.UK) Please enter Outsourcing of Radiology Reporting to private companies (Teleradiology) into the search box and the response will be shown. Alternatively, please use the following link:

<https://www.mtw.nhs.uk/wp-content/uploads/2022/02/Outsourcing-of-Radiology-Reporting-to-private-companies-Teleradiology.-040222.pdf>

Further more detailed information is exempt under Section 43 of the Act.

5.

i.

19/20	5701
20/21	6303
21/22	7438
22/23 YTD	4360

ii.

19/20	9633
20/21	3304
21/22	14,098
22/23 YTD	7711

iii.

19/20	6
20/21	47

21/22	124
22/23 YTD	58

6.

i.

19/20	46,608
20/21	45,374
21/22	43,592
22/23 YTD	23,883

ii.

19/20	65,039
20/21	59,719
21/22	78,818
22/23 YTD	44,504

iii.

19/20	175,491
20/21	127,956
21/22	161,352
22/23 YTD	85,020

7. This question is not covered under the Act as it asks for an opinion rather than recorded information.

8. No