

Ref: FOI/GS/ID 7753

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone, Kent ME16 9QQ Email: mtw-tr.foiadmin@nhs.net www.mtw.nhs.uk

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Digital Dictation, Voice Recognition, and medical transcription suppliers.

You asked: 1. Digital Dictation

System definitions

Digital Dictation: Device used to record audio and share recordings digitally. (Please specify the information by department that has the service, e.g., radiology, dermatology, etc.)

a. Supplier name

- b. System name
- c. Contract initiation date
- d. Contract expiration date
- e. Is it a rolling (annual) contract? (Y/N)
- f. What is the annual or contract cost? (Please specify one option)

2. Voice recognition

System definitions

Voice Recognition: Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

(Please specify the information by department that has the service, e.g., radiology, dermatology, etc.)

- a. Supplier name
- b. System name
- c. Contract initiation date
- d. Contract expiration date
- e. Is it a rolling (annual) contract? (Y/N)
- f. What is the annual or contract cost? (Please specify one option)
- 3. Outsourced Medical transcription

System definitions

Medical transcription: The manual processing of voice reports dictated by physicians and other healthcare professionals into text format

- a. Supplier name(s)
- b. Contract initiation
- c. Contract expiration
- d. Is it a rolling (annual) contract? (Y/N)
- e. Total spending 2019
- f. Total spending 2020
- g. Total spending 2021

Trust response:

Responses:

- 1. Digital Dictation
- a. Dscribe
- b. Cube
- c. 2014
- d. Rolling contract
- e. No
- f. Exemption Section 43
- 2. Voice recognition

Oncology.

- a. G2 Speech
- b. System name
- c. 01/01/2019
- d. 31/12/2023
- e. No
- f. Exemption Section 43
- 3. Outsourced Medical transcription
- a. Dscribe
- b. 2014
- c. Rolling contract
- d. No
- e. Exemption Section 43
- f. Exemption Section 43
- g. Exemption Section 43