

Ref: FOI/GS/ID 7814

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone, Kent  
ME16 9QQ  
Email: [mtw-tr.foiadmin@nhs.net](mailto:mtw-tr.foiadmin@nhs.net)  
[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

16 November 2022

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to analytics and staff details.

*You asked:*

- 1. Who is your Chief Operations Officer?*
- 2. Who is your Chief Nurse?*
- 3. Who is your Responsible Officer for Performance?*
- 4. Who is your Responsible Officer for Transformation?*
- 5. Who is your Responsible Officer for Informatics and Reporting?*
- 6. Who is your Director of Finance?*
- 7. What stage of analytics are you in - Descriptive, Predictive, Prescriptive?*
- 8. Do you currently use predictive analytics in your Organisation? If yes, do you use it for any of the following: bed modelling, theatres, staffing and productivity (better use of resources)?*
- 9. Is it an internal or external team that does your predictive analytics? If external, please mention their name.*

Trust response:

1 – 6.

Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. We are aware that approaches from some of these organisations, as a result of any disclosure on our part, may lead to damage and distress to individuals whose roles and responsibilities would not normally be public facing or a level where the expectation would be that this information should be in the public domain. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

The Trust has therefore decided that in future all such requests will normally be refused using the limitations available under Section 10 and Section 11 of the Data Protection Act 1998.

The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details.

Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.

The Trust Executive structure chart is available on the Trust website [www.mtw.nhs.uk](http://www.mtw.nhs.uk) and details of our Clinically Led Organisation can be found on the trust website using the following link: <https://www.mtw.nhs.uk/wp-content/uploads/2022/10/Clinically-Led-Brochure-101022.pdf>

Alternatively, from our website home page, click the About Us Tab, then the Clinically-led Organisation tab where you will find all the information.

7. Mainly descriptive and predictive analysis.

8. Yes. Bed and Activity Modelling as well as some staffing and productivity metrics.

9. Mainly internal, but we have started working with some external partners. Lightfoot and Whole Systems Partnerships.