

Ref: FOI/GS/ID 7505

Please reply to:
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Trust Management
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Orthopaedic follow up as an outpatient.

You asked:

A patient (who usually lives in your catchment area) sustains an injury, whilst out of area, that requires Orthopaedic follow up as an outpatient. They have attended the Emergency Department nearest to where they are staying and received initial management and are now able to be discharged for outpatient follow up. They would like to have this managed at their local hospital (your NHS Trust)

What mechanism would the referral hospital need to go through to ensure this follow up and timely review occurs. Please include as much detail as possible, imagining that you are the clinician at the referring hospital.

- 1, An adult patient*
- 2, A paediatric patient, aged 16 and under*

Trust response:

A clinician, or the patient themselves, are able to refer to our Virtual Fracture Clinic team who handle the processing of requests from patients who have been injured whilst away from home and would like to receive orthopaedic follow up care as an outpatient at Maidstone and Tunbridge Wells NHS Trust. They can be contacted via telephone lines are manned 09:00-16:00, Monday to Friday or by emailing the Virtual Fracture Clinic team.

The following information will need to be provided to the Virtual Fracture Clinic Team:

- Patient's Full name
- Date of Birth and Age
- Name of Hospital Attended

- Date of attendance and date any imaging was done
- Method of Injury
- Diagnosis
- Treatment received
- Patient's Email Address
- Patient's Telephone Number
- Patient's Address
- Patient's NHS Number
- Type of Imaging Done
- Request for Images to be sent via the Image Exchange Portal to Maidstone and Tunbridge Wells NHS Trust (if a clinician doing the referral)
- Discharge Notes

The process is the same for all patients of any age.