

Ref: FOI/GS/ID 7738

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone, Kent  
ME16 9QQ  
Email: [mtw-tr.foiadmin@nhs.net](mailto:mtw-tr.foiadmin@nhs.net)  
[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

18 October 2022

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to networking and communications technology.

*You asked:*

1. *When was your last networking (LAN, Core, edge) refresh*
  - a. *When is the next refresh planned?*
2. *When was your last Wi-Fi refresh*
  - a. *When is the next refresh planned?*
3. *When was your last telephony or Unified Communications refresh*
  - a. *When is the next refresh planned?*
4. *When was your last mobile devices/pagers refresh*
  - a. *When is the next refresh planned?*
5. *Can you confirm contract end dates and vendors for the above?*
6. *Do you have an integration or workflow solution across the multiple technology systems in the trust?*
7. *What are the key parts of your Digital Transformation and/or Hospital of the Future strategy going forward?*
8. *What adoption of Internet of Things has been implemented?*
  - a. *Do you have an IOT containment policy?*
9. *What adoption of asset tracking/real-time asset monitoring or RFID has been implemented or is being considered or planned?*
  - a. *Does this include patient flow?*
  - b. *Can you confirm contract dates and vendors?*

Trust response:

1. The last networking refresh for core was 2020 and 2021 at the two hospitals [CAE].
  - 1a. Minimum of 7 years lifespan.
2. The last WIFI refresh was 2022. [Block]

a. The next refresh will be based on projected end-of-life dates of hardware from the vendor.

3. The last UC refresh was in 2019.

a. There is a UC refresh that is taking place either later this year or early next year [Block]

4. Mobile refresh is currently underway. Pager refresh was in 2021

5.

CAE - 30/10/2025

02 is the mobile provider and is a monthly rolling contract.

Contract end date for Pagers 31.03.2023 (supplier is MultiTone)

BLOCK - 31/12/2022

6. Yes. We have a Trust Integration Engine that provides integration across multiple systems.

7. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website using the following link/s: <https://www.mtw.nhs.uk/freedom-of-information/recent-foiresponses/> the link should take you to the Data to Support FOI FAQ's page where you need to click on the IT dropdown.

Alternatively, from our website home page, click the Freedom of Information Tab, then the Data to Support FOI FAQ's tab and then the IT dropdown at the bottom of the page where you will find all the information.

This information is updated on a regular basis and is exempt under Section 22 of the Act.

8. Our IoT policy is in line with our IT device access policy, whereby multiple layers of security are applied where possible/appropriate including containment/access restrictions.

9. We are testing asset tracking/real-time asset monitoring. RFID is the technology used for asset tracking and patient badges which are used for discharge purposes.

a. Patients are not tracked, RFID is used to discharge the patients.

b. We have no contracts for asset tracking/real-time asset monitoring at the moment.