



**Maidstone and  
Tunbridge Wells**  
NHS Trust

Ref: FOI/GS/ID 7079

**Please reply to:**  
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[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

30 August 2022

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to staffing system(s).

*You asked:*

*System: Rostering*

*For each of the staff group categories:*

- 1. Does you Trust use an E-Rostering provider? (Yes/No - if No, have you previously tried to implement an e-rostering provider? Please name the provider).*
- 2. What is the name of your E-Rostering provider?*
- 3. If the software provider is not in the list - Please type*
- 4. When was the contract for the software you currently use for E-Rostering signed?*
- 5. When does the contract for the software you currently use for E-Rostering expire?*
- 6. Was the e-rostering software procured through a framework?*
- 7. What is the name of the framework the e-rostering software was procured using?*
- 8. What was the Trust's total spend on E-Rostering fees in 2020 - not incl. Implementation?*
- 9. How many workers were actively E-Rostered at your Trust in 2020?*
- 10. Does the rostering system integrate to ESR?*
- 11. Does the rostering system integrate to PAS?*
- 12. What system do you use for rota planning? E.g. eRota*
- 13. Who is the Senior Responsible Officer for E-Rostering?*

*System: Bank*

*For each of the staff group categories:*

- 1. Do you have a staff bank provider? (Yes/No - if No, please provide more details).*
- 2. What is the name of your staff bank provider?*

3. *If the software provider is not in the list - Please type*
4. *Was the bank software procured through a framework?*
5. *What is the name of the framework the bank provider was procured using?*
6. *What was the contract signed date for the provider you currently use for your staff bank?*
7. *What was the contract expiry date for the provider you currently use for your staff bank?*
8. *What was the Trust's spend on bank staff wages in 2020?*
9. *What was the Trust's spend on agency staff wages in 2020?*
10. *What was the Trust's spend on its Staff Bank provider fees in 2020?*

*System: Collaborative Bank*

*For each of the staff group categories:*

1. *Is your Trust part of a collaborative Bank? (Yes/No)*
2. *Who is the technology provider for the collaborative bank?*
3. *If the software provider is not in the list - Please type*
4. *What was the contract signed date of Trust joining the Collaborative Bank?*
5. *When does the contract for the Collaborative Bank expire?*

*System: Managed Service*

*For each of the staff group categories:*

1. *Do you use a third-party managed service provider to manage your temporary staff bank? (yes/no)*
2. *What is the name of your third-party Managed Service provider?*
3. *What was the contract signed date for the provider you currently use for your managed service?*
4. *What was the contract expiry date for the provider you currently use for your managed service?*
5. *What was the Trust's spend on its Managed Service provider fees in 2020?*

*System: VMS*

*For each of the staff group categories:*

1. *Do you use a VMS provider? (Yes/No/Not Applicable)*
2. *What is the name of your VMS Provider?*
3. *What was the contract signed date for the provider you currently use?*
4. *What is the contract expiry date for the provider you currently use?*
5. *What was the Trust's spend on its VMS provider fees in 2020?*

*System: DE*

*For each of the staff group categories:*

1. *Do you use an On Payroll Service Provider (Direct Engagement)? (Yes/No)*
2. *What is the name of your DE Provider?*
3. *If the software provider is not in the list - Please type*
4. *What was the contract signed date for the provider you currently use?*
5. *What is the contract expiry date for the provider you currently use?*
6. *What was the Trust's spend on its DE provider fees in 2020?*

Trust response:

System: Rostering						
	Medical and Dental	Nursing and HCAs	AHPs and HSS	Scientific	Admin & Clerical	Estates & Facilities
1	Yes	Yes	Yes	Yes	Yes	Yes
2	Allocate	Allocate	Allocate	Allocate	Allocate	Allocate
3						
4	Jan-22	Jan-22	Jan-22	Jan-22	Jan-22	Jan-22
5	Jan-27	Jan-27	Jan-27	Jan-27	Jan-27	Jan-27
6	Yes	Yes	Yes	Yes	Yes	Yes
7	HealthTrust Europe	HealthTrust Europe	HealthTrust Europe	HealthTrust Europe	HealthTrust Europe	HealthTrust Europe
8	Exemption 43	Exemption 43	Exemption 43	Exemption 43	Exemption 43	Exemption 43
9	0	2540	613	444	1305	603
10	Not directly	Not directly	Not directly	Not directly	Not directly	Not directly
11	No	No	No	No	No	No
12	eRota	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
13	Chief People Officer	Chief People Officer	Chief People Officer	Chief People Officer	Chief People Officer	Chief People Officer
System: Bank						
	Medical and Dental	Nursing and HCAs	AHPs and HSS	Scientific		
1	No	No	No	No		
2	In-house	In-house	In-house	In-house		
3	Not applicable	Not applicable	Not applicable	Not applicable		
4	Not applicable	Not applicable	Not applicable	Not applicable		
5	Not applicable	Not applicable	Not applicable	Not applicable		
6	Not applicable	Not applicable	Not applicable	Not applicable		
7	Not applicable	Not applicable	Not applicable	Not applicable		
8	Exemption 21/22	Exemption 21/22	Exemption 21/22	Exemption 21/22		
9	Exemption 21/22	Exemption 21/22	Exemption 21/22	Exemption 21/22		
10	Not applicable	Not applicable	Not applicable	Not applicable		
System: Collaborative Bank						
	Medical and Dental	Nursing and HCAs	AHPs and HSS	Scientific		
1	No	No	No	No		
2	Not applicable	Not applicable	Not applicable	Not applicable		
3	Not applicable	Not applicable	Not applicable	Not applicable		
4	Not applicable	Not applicable	Not applicable	Not applicable		
5	Not applicable	Not applicable	Not applicable	Not applicable		
System: Managed Service						
	Medical and Dental	Nursing and HCAs	AHPs and HSS	Scientific	Admin & Clerical	Estates & Facilities
1	No	No	No	No	No	No
2	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
3	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
4	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
5	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
System: VMS						
	Medical and Dental	Nursing and HCAs	AHPs and HSS	Scientific	Admin & Clerical	Estates & Facilities
1	No	No	No	No	No	No

2	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
3	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
4	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
5	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
System: DE						
	Medical and Dental	Nursing and HCAs	AHPs and HSS	Scientific	Admin & Clerical	Estates & Facilities
1	Yes	No	Yes	Yes	No	No
2	Allocate - 247Time	Not applicable	Allocate - 247Time	Allocate - 247Time	Not applicable	Not applicable
3		Not applicable			Not applicable	Not applicable
4	15-Apr-21	Not applicable	15-Apr-21	15-Apr-21	Not applicable	Not applicable
5	14-Apr-23	Not applicable	14-Apr-23	14-Apr-23	Not applicable	Not applicable
6	Exemption 43	Not applicable	Exemption 43	Exemption 43	Not applicable	Not applicable

### Section 43:

The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of further detailed information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested is of an amount which may identify the items or services provided which would be likely to damage the company's ability to win new business opportunities for their services and products and to perform them within a commercially competitive market. The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

### Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: [www.mtw.nhs.uk/about-us/our-quality-story/finance/](http://www.mtw.nhs.uk/about-us/our-quality-story/finance/)