



**Maidstone and
Tunbridge Wells**
NHS Trust

Ref: FOI/GS/ID 7315

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

02 August 2022

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Soft and Hard Facilities Management contracts.

You asked:

I would like to issue a request for information regarding the current Soft and Hard Facilities Management contracts at Maidstone and Tunbridge Wells NHS Trust. For each contract, I would like to know:

- *The contract title and description*
- *The incumbent supplier(s)*
- *The contract start date*
- *The contract end date*
- *Are you expecting to go out to tender for a new supplier once the contract ends?*
- *When will you be going to market?*

Trust response:

1. Cleaning Services including Deep Clean/Specialist Cleaning – in-house all questions not applicable
2. Patient Catering - Catering Services Corporate – In-house all questions not applicable
3. Retail
 - a. Lease relating to Unit 1 and Unit 2, Maidstone Hospital and Unit 3 Maidstone Hospital
 - b. Maidstone Hospital (MGH) - Compass Group UK & Ireland.
Tunbridge Wells Hospital (TWH) through the PFI Contract
 - c. Start date 29/03/2018 (Units at Maidstone Hospital)
TWH - through the PFI contract

- d. Leases due to expire 29 March 2033 for the units within Maidstone Hospital.
TWH - through the PFI contract
- e. Not known
- f. Not known
- 4. Portering and Logistics – In-house all questions not applicable
- 5. Non-Emergency Patient Transport - The contract for NEPTS sits with the Kent and Medway CCG please contact them directly for further information.
- 6. FM Helpdesk – In-house all questions not applicable
- 7. Hospital Switchboard – In-house all questions not applicable
- 8. Security/manned guarding – This contract is currently out to tender. No further information will be released.
- 9. Car Park Management
 - a. Car Parking Management Service
 - b. APCOA
 - c. Both contracts - 01/08/2017
 - d. Both contracts - 31/07/2022
 - e. Yes
 - f. This is expected to be in August 2022
- 10. Linen & Laundry Services – In-house all questions not applicable
- 11. Waste Management – off-site disposal
- 12. Staff & Visitor Catering Services – Staff Catering Services - In-house all questions not applicable. No visitor catering services.