

Ref: FOI/GS/ID 7595

**Please reply to:**  
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[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

10 August 2022

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to patient information leaflets and web pages.

*You asked:*

- 1. Your financial expenditure over the past 3 completed financial years to manage / administer and distribute your library of patient information leaflets and web pages. This should include:*
- 2. Please also include the following:*
- 3. Name of the content management system used for your main public-facing website.*
- 4. Duration of the current contract with the provider of your main public-facing website.*
- 5. Annual support and maintenance contract costs for your main public-facing website.*
- 6. Internal staffing costs for the management of your main public-facing website. If managing your main public-facing website is only part of the staff member's role, please declare the percentage of their time dedicated to managing your main public-facing website and the banding of the person who is the website administrator / manager.*
- 7. Any additional costs incurred by your organisations annually for the running / editing or technical support of your public-facing website provided by any third-party companies.*

Trust response:

1. We do not have any financial codes relating to printing patient leaflets currently in use. Any printing costs are included within general printing costs and cannot be identified.
2. Wordpress.

3. Rolling contract.

4. The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: [www.mtw.nhs.uk/about-us/our-quality-story/finance/](http://www.mtw.nhs.uk/about-us/our-quality-story/finance/)

5. Currently there are five members of staff who are involved with the management of the website – the time dedicated to this varies largely from week to week. The team members range from Band 4's to Band 7.

6. Not applicable