

Ref: FOI/GS/ID 7312

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
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Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

15 August 2022

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Agency and Bank staffing and spend.

You asked:

- 1. Please provide agency spend for the staff group for the Financial Year 2021-22 (please specify your start and end date used) Financial Year indicating what percentage is on and off-framework (for example, "£4,650,000 – c80% framework / 20% off-framework").*
- 2. Please provide bank spend for the staff group for Financial Year 2021-22 (please specify your start and end date used)*
- 3. Please confirm which model you have in place for managing agency within the staff group: Email to preferred supplier List, a Master Vendor, a Neutral Vendor, or a Software cascade to a preferred supplier list*
- 4. Please confirm what percentage of bookings over the last 6 months have been within the NHSI agency caps (an approximation based on NHSI data submissions is fine)*
- 5. Please confirm which provider manages your direct engagement process, the fee for the service and the date on which this contract expires (no this is not relevant for Nursing)*
- 6. Please confirm what percentage of bookings are processed with a VAT savings by your direct engagement (DE) provider (average for last 3 months – December, January and February)*
- 7. Is your bank managed by an external bank provider (e.g., NHS Professionals, Bank Partners) or in-house? Please confirm who is the external bank provider and when the contract expires if relevant*
- 8. Is your bank managed via software? If so, please confirm which software.*
- 9. Is the Trust likely to undertake any procurement activity over the next 18 months related to provision or bank or agency services or software for the relevant staff group?*

10. If you have a managed service, master vendor or neutral vendor in place for Agency medics/Agency doctors please confirm who this contract is with and the date on which this contract expires

11. If you have a managed service, master vendor or neutral vendor in place for Agency Nurses please confirm who this contract is with and the date on which this contract expires

Trust response:

	Doctors	Nurses	Allied Health Professionals or Health Scientists	Non-Medical, Non-Clinical
Please provide agency spend for the staff group for the Financial Year 2021-22 (please specify your start and end date used) Financial Year indicating what percentage is on and off-framework (for example, "£4,650,000 – c80% framework / 20% off-framework").	Section 21 Exemption – please see details below. - We have no off-framework usage	Section 21 Exemption – please see details below. 3.4% of spend in 2021/22.	Section 21 Exemption – please see details below. - We have no off-framework usage	Section 21 Exemption – please see details below. - We have no off-framework usage
Please provide bank spend for the staff group for Financial Year 2021-22 (please specify your start and end date used)	Section 21 Exemption – please see details below.			
Please confirm which model you have in place for managing agency within the staff group: Email to preferred supplier List, a Master Vendor, a Neutral Vendor, or a Software cascade to a preferred supplier list	Software cascade to a preferred supplier list	Software cascade to a preferred supplier list	Software cascade to a preferred supplier list	Software cascade to a preferred supplier list
Please confirm what percentage of bookings over the last 6 months have been within the NHSI agency caps (an approximation based on NHSI data submissions is fine)	1.8%	0.74%	0.18%	0%
Please confirm which provider manages your direct engagement process, the fee for the service and the date on which this contract expires (no this is not relevant for Nursing)	247Time - October 2016 – April 2023	Not applicable	247Time - October 2016 – April 2023	Not applicable
Please confirm what percentage of bookings are processed with a VAT savings by your direct engagement (DE) provider (average for last 3 months – December, January and February)	100% of Agency Doctors are paid via Direct Engagement	Not applicable		Not applicable
Is your bank managed by an external bank provider (e.g., NHS Professionals, Bank Partners) or in-house? Please confirm who is the external bank provider and when the contract expires if relevant	In-house			
Is your bank managed via software? If so, please confirm which software .	Allocate	Allocate	Allocate	Allocate

Is the Trust likely to undertake any procurement activity over the next 18 months related to provision or bank or agency services or software for the relevant staff group?	No	No	No	No
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Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website using the following link/s: <https://www.mtw.nhs.uk/freedom-of-information/recent-foiresponses/> the link should take you to the Data to Support FOI FAQ's page where you need to click on the Finance dropdown. Alternatively, from our website home page, click the Freedom of Information Tab, then the Data to Support FOI FAQ's tab and then the Finance dropdown at the bottom of the page where you will find all the information.

This information is updated on a regular basis and is exempt under Section 22 of the Act.

If you have a managed service, master vendor or neutral vendor in place for Agency medics/Agency doctors please confirm who this contract is with and the date on which this contract expires	Service provider: N/A	Date of Expiry:
If you have a managed service, master vendor or neutral vendor in place for Agency Nurses please confirm who this contract is with and the date on which this contract expires	Service provider: N/A	Date of Expiry: