

Ref: FOI/GS/ID 7568

**Please reply to:**  
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27 July 2022

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Staff Bank and Direct Engagement services.

*You asked:*

*1. Do you use external providers/3rd parties to manage any of your Staff Banks?*

*If you have answered yes, please also provide answers to the following questions, otherwise please stipulate 'N/A'*

*a. Who is the provider? If different providers are used for different staffing groups, please state all, and indicate which staffing group each is used for*

*b. When is the contract due to end? (per staffing group if applicable)*

*c. Was this contract awarded as a result of a tender process or via a direct award?*

*2. Do you use a third-party to provide Direct Engagement services to any staff group?*

*If you have answered yes, please also provide answers to the following questions, otherwise please stipulate 'N/A'*

*a. Who is your Direct Engagement provider? If different providers are used for different staffing groups, please state all, and indicate which staffing group they are used for*

*b. When is the contract due to end? (per staffing group if applicable)*

*c. Was this contract awarded as a result of a tender process or via a direct award?*

Trust response:

1. In-house

a. N/A

b. N/A

c. N/A

2.

a. 247 Time – October 2016 – present

b. 14/04/23

c. via a direct award