

Ref: FOI/GS/ID 7082

Please reply to:
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04 July 2022

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to IT Spend.

You asked:

1. *For the Year 2021-2022 what is your total revenue spend on IT: How was this split by the following categories (%)?*
 2. *Clinical Systems (including PAS/EPR, Pathology, Radiology, etc)*
 3. *People (all staff costs)*
 4. *IT Infrastructure (networks, desktops, laptops, etc)*
 5. *Non-Clinical Systems (HR, Finance, governance, expenses, etc)*
 6. *Other digital health spending (including “new technologies”, video consultations, any AI, etc)*
 7. *For the Year 2020-2021 what was your total revenue spend on IT How was this split by the following categories (%)?*
 8. *Clinical Systems (including PAS/EPR, Pathology, Radiology, etc)*
 9. *People (all staff costs)*
 10. *IT Infrastructure (networks, desktops, laptops, etc)*
 11. *Non-Clinical Systems (HR, Finance, governance, expenses, etc)*
 12. *Other digital health spending (including “new technologies”, video consultations, any AI, etc)*
 13. *If you know what your IT revenue budget will be for 2022-2023, what is this?*
 14. *What is the total IT budget as a % of your total trust spend for 2021-2022*
 15. *What is your total capital spend on IT for 2021-2022*
 16. *What is the total IT budget as a % of your total capital spend for 2021-2022*
- In terms of Patient Facing Services, do you have/offer any of the following:*
17. *Video Consultations?*
 18. *Online Consultations?*
 19. *Online Appointment Booking for Patients (outside eRS)?*

20. *Personal Health Record/Person Held Record (PHR)?*
21. *Who is the supplier of your Patient Facing Services? If more than one supplier, please state which of the 4 areas above each supplier covers.*
22. *How much did you spend on these patient facing services in 2020-2021?*
23. *What percentage of total outpatient appointments were delivered using Video Consultations?*

Trust response:

Due to the complexity of the questions and the time it would take to break it down into the detail being requested, the Trust can provide the following as an answer:

21/22

1. Total revenue spend – £16,160,862

2-6.

Pay – 48.51%

Non-Pay – 51.49% (including ICT contracts, peripherals, etc)

20/21

7. Total revenue spend – 15,485,471

8-12.

Pay – 42.04%

Non-Pay – 57.96% (including ICT contracts, peripherals, etc)

13. Not known

14. 3.17%

15. £269000 (Apr to Oct)

16. 9.36% (Apr to Oct)

17. Yes

18. Yes- through video software

19. No

20. No

21. MTW clinicians, currently Attend Anywhere for video

22. Procured through central NHS funding.

23. 7%