



**Maidstone and
Tunbridge Wells**
NHS Trust

Ref: FOI/GS/ID 7518

Please reply to:
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Trust Management
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28 July 2022

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to A&E and Mental Health.

You asked:

For each financial year in the period 2016-17, 2017-18, 2018-19, 2019-2020, 2021-22, please provide figures for:

The number of adults (aged 18 and over) attending your A&E department for mental health related issues. Please breakdown the figure according to:

*i.) How many were treated/seen by a doctor within 4 hours;
ii.) How many waited longer than 4 hours to be treated - please provide a breakdown for how long those people were waiting by hour e.g. five hours, six hours etc:*

2. Please detail the longest period of time an adult attending your A&E department for mental health related issues waited to be treated/seen by a doctor in the years stated above?

3. The number of children attending your A&E department for mental health related issues. Please breakdown the figure according to:

*i.) How many were treated/seen by a doctor within 4 hours;
ii.) How many waited longer than 4 hours to be treated - please provide a breakdown for how long those people were waiting by hour e.g. five hours, six hours etc:*

4. Please detail the longest period of time a child attending your A&E department for mental health related issues waited to be treated/seen by a doctor in the years stated above?

Trust response:

Please note the request asks for patients seen by a doctor or treated within 4 hours. The '4 hour' time is not a measure of how long a patient takes to be seen or treated – it's a measure of the total time a patient is in the department from arrival to either discharge from ED or admission to the hospital as an

inpatient, for which the target is 4 hours. As the question specifies the 4-hour time, we have used this for our response.

Below are counts of patients of patients over 16, who have either an ED diagnosis indicative of a mental health issue, or who were admitted with an inpatient primary diagnosis indicative of mental health.

1.

	4hr Pass	4hr Fail	Total
2016/17	1,297	311	1,608
2017/18	1,974	406	2,380
2018/19	2,273	385	2,658
2019/20	2,485	564	3,049
2020/21	2,248	503	2,751
2021/22	2,386	1,000	3,386

The 4hr fails break down as follows

	4-5hr	5-6hr	6-7hr	7-8hr	8-9hr	9-10hr	10-11hr	11-12hr	12+hrs
2016/17	18	30	28	35	33	14	27	21	105
2017/18	30	26	34	38	40	22	27	27	162
2018/19	20	41	44	35	21	33	20	23	148
2019/20	31	53	70	45	30	49	43	30	213
2020/21	66	94	69	56	37	24	14	17	126
2021/22	105	144	125	102	82	74	64	51	253

2. In order to get an accurate figure for this response would require the manual checking of the patients records who have the longest times. This would take us over the 18 hours allowed and is exempt under Section 12 of the Act.

3.

Below are counts of patients of patients under 16, who have either an ED diagnosis indicative of a mental health issue, or who were admitted with an inpatient primary diagnosis indicative of mental health.

	4hr Pass	4hr Fail	Total
2016/17	91	10	101
2017/18	166	34	197
2018/19	120	72	188
2019/20	128	49	185
2020/21	154	53	200
2021/22	205	172	372

	4-5hr	5-6hr	6-7hr	7-8hr	8-9hr	9-10hr	10-11hr	11-12hr	12+hrs
2016/17	3	-	2	2	-	1	1	-	1
2017/18	4	8	8	3	6	-	2	-	3
2018/19	6	16	11	5	5	6	3	4	16
2019/20	4	10	11	3	3	1	3	2	12
2020/21	5	8	11	8	7	-	2	2	10
2021/22	23	34	33	20	13	9	8	4	28

4. In order to get an accurate figure for this response would require the manual checking of the patients records who have the longest times. This would take us over the 18 hours allowed and is exempt under Section 12 of the Act.