

Ref: FOI/GS/ID 7372

**Please reply to:**  
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Trust Management  
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20 May 2022

### **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to patient tracking.

*You asked:*

- 1. Do you use a software product to manage your patient tracking list or waiting lists? If so, which product?*
- 2. How many FTE validators do you use to maintain the accuracy of your patient tracking list?*
- 3. How much money has been spent on external validators on an annual basis for each of the last 3 years?*
- 4. Do you carry out any staff training on RTT rules to improve the data quality of your waiting lists? If yes, please provide a short description of the training provided.*
- 5. Who is responsible for the production of your PTLs? Please provide name and job title.*
- 6. Do you use a software tool to track data quality on your patient pathways?*

Trust response:

1. Internal designed software –
2. 12.8 WTE
3.  
21/22 - £153,000  
20/21 - £137,280  
19/20 – £366,894
4. We offer training on RTT rules, how to implement them with the PAS system. We offer bespoke training according to job role.
5. Senior Information Analyst
6. Internal designed software