

Ref: FOI/GS/ID 7427

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

10 May 2022

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Natural Insights Ltd.

You asked:

Please could you provide the fees paid to Natural Insights Ltd (inclusive of VAT) with respects to the commissions awarded to this company for the following by MTW Trust

- 1. The Trust Security review & staff interviews*
- 2. The Trust Estates Culture Interviews / report / statements*
- 3. Please could you confirm if Natural Insights Ltd are registered on an NHS SBS Framework.*

Trust response:

1. This review was not carried out by Natural Insights Ltd as confirmed by our response to your previous request ID 7413.
2. The Trust is applying the Section 43 exemption to this question.
3. The Trust cannot confirm that Natural Insights Ltd are registered on an NHS SBS Framework.

In light of the number of requests received in the time period 25 April 2022 to date please be advised that the Trust is applying the appropriate time limit to requests received by yourself. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information.

To be clear this means that the time taken to respond to your requests received within a six month period will be aggregated and may result in an exemption being applied.