Ref: FOI/GS/ID 7325

05 April 2022

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to routine referrals to Cardiology, Gynaecology and Neurology.

You asked:
I am writing to request the following information on routine (i.e. not urgent two-week wait) referrals to secondary care under the Freedom of Information Act 2000.
Please answer the questions for each of these three specialties: Cardiology, Gynaecology and Neurology.
1. How many routine GP referrals were made to the department between January and December 2019?
2. How many of these referrals between January and December 2019 were:
a) Not accepted by the department
b) Accepted but the patient was later discharged without having had an appointment (e.g., due to clinical reasons, DNAs, failed to respond – NB, no need to specify reasons)
3. How many routine GP referrals were made to the department between January and December 2021?
4. How many of these referrals between January and December 2021 were:
a) Not accepted by the department
b) Accepted but the patient was later discharged without having had an appointment (e.g., due to clinical reasons, DNAs, failed to respond – NB, no need to specify reasons)
5. How many appointments were delivered face to face in the following departments in 2021?
6. How many appointments were delivered remotely in the following departments in 2021?

Trust response:
1. The following figures are for routine GP referrals as requested, however, please be aware that the Trust also receive urgent and cancer referrals.

Month 2019	Cardiology	Gynaecology	Neurology
January	320	559	283
February	283	554	283
March	401	815	332
April	296	640	369
May	381	686	281
June	359	747	325
July	325	656	340
August	304	477	320
September	357	425	299
October	395	564	325
November	363	514	308
December	243	545	221
Total	4027	7182	3686

2. We are unable to answer this question within the allowed timeframe of 18 hours (Section 12) as the Trust does not record rejected referrals information in a reportable format within our patient information system.
3. The following figures are for routine GP referrals as requested, however, please be aware that the Trust also receive urgent & cancer referrals.

Month 2021	Cardiology	Gynaecology	Neurology
January	173	322	142
February	180	373	122
March	266	601	153
April	239	502	179
May	232	519	131
June	245	514	193
July	217	469	169
August	201	212	169
September	219	192	164
October	224	143	136
November	182	109	57
December	150	53	12
Total	2528	4009	1627

4. We are unable to answer this question within the allowed timeframe of 18 hours (Section 12) as the Trust does not record rejected referrals information in a reportable format within our patient information system.

5.

Month 2020	Cardiology	Gynaecology	Neurology
January	2154	2148	1224
February	1841	2313	1155
March	2115	2238	1325
April	1269	1424	714
May	788	958	247
June	835	1120	286
July	933	1666	184
August	784	1563	207
September	1053	1920	295
October	1287	1848	199
November	1260	1699	191
December	940	1767	179
Total	15259	20664	6206

6.

a) Telephone

Month 2020	Cardiology	Gynaecology	Neurology
January	2		296
February	13		314
March	43	8	406
April	419	102	580
May	687	185	984
June	880	138	1252
July	882	149	1000
August	650	78	865
September	967	149	984
October	791	224	954
November	696	255	745
December	551	264	605
Total	6581	1552	8985

b) Virtual

Month 2020	Cardiology	Gynaecology	Neurology
January			
February			
March			
April			
May			1
June			22
July			120
August		1	104

September	1	13	119
October	7	46	142
November	9	47	163
December	11	49	186
Total	28	156	857