

Ref: FOI/GS/ID 7339

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone, Kent  
ME16 9QQ  
Email: [mtw-tr.foiadmin@nhs.net](mailto:mtw-tr.foiadmin@nhs.net)  
[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

06 April 2022

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to gender-neutral toilets.

*You asked:*

*Please include the information for each of the following periods; 2018-19, 2019-20, 2020-21, 2021-22:*

- 1. The number of gender-neutral toilets installed at the Trust during this time or the number of pre-existing toilets which have been converted into gender neutral toilets. Please do not include disabled toilets in this list.*
- 2. The cost of installing these toilets or the cost of converting the pre-existing toilets*
- 3. Copies of any complaints made to the Trust about these toilets, with any necessary redactions*

Trust response:

1. None
2. Not applicable
3. While the Trust does not have any fields specifically set to 'gender neutral toilets' we have carried out a search of our formal complaints for the periods indicated. None of these refer to gender neutral toilets.