

Ref: FOI/GS/ID 7153

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone, Kent  
ME16 9QQ  
Email: [mtw-tr.foiadmin@nhs.net](mailto:mtw-tr.foiadmin@nhs.net)  
[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

10 January 2022

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Patient Portal and Patient Access Portal System.

*You asked:*

*Can you please complete the fields below with what you currently hold?*

*Please enter 'No System Installed' under supplier name if your trust does not use the system:*

*System type - Patient Portal*

- 1. Supplier name -*
- 2. System name -*
- 3. Date installed -*
- 4. Contract expiration -*
- 5. Notes - e.g. we are currently out to tender*
- 6. Is this contract annually renewed? - Yes/No*
- 7. Do you currently have plans to replace this system? - Yes/No*

*System type - Patient Access Portal*

- 1. Supplier name -*
- 2. System name -*
- 3. Date installed -*
- 4. Contract expiration -*
- 5. Notes - e.g. we are currently out to tender*
- 6. Is this contract annually renewed? - Yes/No*
- 7. Do you currently have plans to replace this system? - Yes/No*

*System definition:*

*Patient Portal / Patient Access Portal – It is a secure online portal/website to access personal health information. The online tool allows patients to log in and access elements of their electronic record (appointments, test results, billing, prescriptions etc.) or communicate with their health professionals.*

Trust response:

System type - Patient Portal – No system installed

System type - Patient Access Portal – No system installed