

Ref: FOI/GS/ID 7112

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone, Kent ME16 9QQ Email: mtw-tr.foiadmin@nhs.net www.mtw.nhs.uk

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## Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Patient safety incidents resulting in severe harm or death - 2019/20 and 2020/21.

You asked:

1) Please tell me for the years a) 2019/20 and b) 2020/21 the number and, where available, rate of patient safety incidents reported within the trust 2) Please provide separately for a) 2019/20 and b) 2020/21 the number and percentage of the patient safety incidents from question 1 that resulted in severe harm or death

3) Please provide me with a brief overview of the FIRST FIVE patient safety incidents in 2020/21 that resulted in severe harm or death (i.e. the incidents identified in question 2b above), withholding any identifying information that would run into a Section 40 exemption.

If the information for 2020/21 is not yet available, or if there were zero incidents in 2020/21, please provide me with a summary of the first five incidents from 2019/20 instead.

Trust response: 1) 2019/20 – 10261 patient incidents reported 2020/21 – 10216 patient incidents reported

2)

2019/20 – 72 incidents resulted in severe harm or death (the Trust does not record this as a rate however the percentage would be 0.7) 2020/21 – 71 incidents resulted in severe harm or death (the Trust does not record this as a rate however the percentage would be 0.69)

3) Please note: We have used our standard serious incident category that they were reported under to avoid specific detail of each patient's case that could be identifiable.

First five incidents

1) Diagnostic incident including delay meeting SI criteria (including failure to act on test results)

2) Medical equipment/devices/disposables incident meeting SI criteria

3) Slips/trips/falls meeting SI criteria

4) Slips/trips/falls meeting SI criteria

5) Sub-optimal care of the deteriorating patient meeting SI criteria