

Ref: FOI/GS/ID 7102

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone, Kent  
ME16 9QQ  
Email: [mtw-tr.foiadmin@nhs.net](mailto:mtw-tr.foiadmin@nhs.net)  
[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

14 December 2021

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to lift service and maintenance.

*You asked:*

*Lift service and maintenance – Service contract for lift service and maintenance.*

- 1. Supplier/Provider of the services*
- 2. Total Annual Spend – The spend should only relate to each of the service contracts listed above.*
- 3. A description of the services provided under this contract please includes information if other services are included under the same contract.*
- 4. The number of sites the contract covers*
- 5. The start date of the contract*
- 6. The end date of the contract*
- 7. The duration of the contract, please include information on any extensions period.*
- 8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.*

Trust response:

The information below relates to the contract for Maidstone Hospital only. The lifts at Tunbridge Wells Hospital fall under the PFI contract, maintained by Mitie.

1. Rubax Lifts
2. The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

#### Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: [www.mtw.nhs.uk/about-us/our-quality-story/finance/](http://www.mtw.nhs.uk/about-us/our-quality-story/finance/)

3. Monthly planned maintenance and reactive maintenance for 12 x Passenger Goods Lift's and 3 x service lifts

4. One

5. January 2018

6. December 2022

7. Initial 3-year contract with a 2-year extension based on performance.

8. Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. We are aware that approaches from some of these organisations, as a result of any disclosure on our part, may lead to damage and distress to individuals. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

The Trust has therefore decided that in future all such requests will normally be refused using the limitations available under Section 10 and Section 11 of the Data Protection Act 1998.

The information you have requested is therefore exempt under Section 40 of the Freedom of Information Act 2000.

The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details.

Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.

The Trust Executive structure chart is available on the Trust website [www.mtw.nhs.uk](http://www.mtw.nhs.uk) This role falls under the remit of the Director of Estates and Facilities Doug Ward