

Ref: FOI/GS/ID 6816

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

14 December 2021

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Digital Dictation and Voice Recognition systems.

You asked:

We are currently updating data on your trust's Digital Dictation and Voice Recognition systems. Can you please complete the fields below with what you currently hold?

System type can also be 'No System Installed' if your trust does not use the system:

1. System type - Digital dictation

- a. Supplier name -*
- b. System name -*
- c. Date installed -*
- d. Contract expiration -*

Notes -

2. System type - Voice Recognition

- a. Supplier name -*
- b. System name -*
- c. Date installed -*
- d. Contract expiration -*

Notes -

3. If applicable,

- a. Can you let us know who supplies your digital dictation hardware devices?*
- b. How many digital dictation devices does your trust have?*
- c. When was the procurement date of the digital dictation devices?*

System definitions:

Digital Dictation - Device used to record audio and share recordings digitally.

Voice Recognition - Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

Trust response:

1. and 2.

Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website

[WWW.MTW.NHS.UK](http://www.mtw.nhs.uk) . Please enter Digital Dictation, Speech Recognition, Outsourced Transcription, Telehealth and Health Information Systems. into the search box and the response will be shown. Alternatively, please use the following link: <http://www.mtw.nhs.uk/wp-content/uploads/2020/12/Digital-Dictation-Speech-Recognition-Outsourced-Transcription-Telehealth-and-Health-Information-Systems.-181220.pdf>

3. I have been unable to obtain this information. If you still require this data can you please let me know and I will endeavour to respond.