

Ref: FOI/GS/ID 7017

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone, Kent  
ME16 9QQ  
Email: [mtw-tr.foiadmin@nhs.net](mailto:mtw-tr.foiadmin@nhs.net)  
[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

04 November 2021

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Rota supplier.

*You asked:*

*Rota Supplier Information for your Primary Urgent Care Services*

- 1. How many of the following services operate in your Trust or Organisation?*
  - a. Urgent Treatment Centres / Urgent Care Centre*
  - b. Minor Injury Units*
  - c. Walk-in-Clinics*
  - d. 111 Services*
- 2. Please provide a list of all services outlined above with their name, address, postcode and the provider of the service (if different from the Trust / Organisation)?*
- 3. Does your organisation use any third-party software to support the creation of staff rotas in these urgent care settings? If so, what supplier provides the software?*
- 4. Which types of staff do you rota via your Rota system?*
  - a. GPs*
  - b. Nurses and Healthcare Assistants (HCAs)*
  - c. Other medical staff (please specify)*
  - d. Administrative staff*
  - e. Other (please specify)*
- 5. What is the contract start date for your rota supplier? (dd/mm/yy)*
- 6. What is the contract end date for your rota supplier? (dd/mm/yy)*
- 7. What was the annual cost of your rota supplier for the financial year 21/22 (April 2021 - March 2022)?*
- 8. Are there any exit costs incurred for changing rota supplier? If yes, please state the exit cost?*

Trust response:

Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website

[WWW.MTW.NHS.UK](http://www.mtw.nhs.uk) Please enter rota supplier into the search box and the response will be shown. Alternatively, please use the following link:

<http://www.mtw.nhs.uk/wp-content/uploads/2021/04/Rota-supplier.-190421.pdf>

The information contained in this response has been checked and is still valid.