

Ref: FOI/GS/ID 7015

**Please reply to:**  
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05 November 2021

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Rota and Rostering Supplier information.

*You asked:*

- 1. What rota software(s) and provider(s) does the trust use for medical staff (junior doctors and consultants)? (a rota is a pattern of shift work with no individuals attached to it. A rota is used to form a blueprint of compliance or rules based on working patterns for a department, team or unit e.g. to create junior doctor rotas compliant to the 2016 Junior Doctor contract. Rotas are not to be confused with rosters (when shifts are allocated to workers))*
- 2. What is the contract start and end date for the software(s) in Question 1?*
- 3. What percentage of medical doctors are using the software(s) in Question 1?*
- 4. What framework was used to procure the supplier(s) in Question 1? Please state the specific name of the framework e.g. G-Cloud, HealthTrust Europe, etc.*
- 5. What rota software(s) and provider(s) does the trust use for surgical staff?*
- 6. What is the contract start and end date for the software(s) in Question 5?*
- 7. What percentage of surgical doctors are using the software(s) in Question 5?*
- 8. What framework was used to procure the supplier(s) in Question 5? Please state the specific name of the framework e.g. G-Cloud, HealthTrust Europe, etc.*
- 9. What rota software(s) and provider(s) does the trust use for anaesthetics?*
- 10. What is the contract start and end date for the software(s) in Question 9?*
- 11. What percentage of anaesthetists are using the software(s) in Question 9?*
- 12. What framework was used to procure the supplier(s) in Question 9? Please state the specific name of the framework e.g. G-Cloud, HealthTrust Europe, etc.*

13. Does the trust have any projects or procurements for a rota or rostering software on-going or scheduled in the next 12 months?
14. If yes, list the upcoming projects or procurements and their planned start dates?
15. In order to participate in a rota or rostering tender, what is the process?
16. Is your rota supplier the same as your rostering supplier?
17. If no, please state the name of the rostering software(s) and provider(s) for the above staff groups (medical, surgical and anaesthetics.)
18. Please state the contract start and end dates for the rostering software(s) in Question 17.
19. What is the job title(s) and department(s) of the decision maker(s) on the above software(s)?
20. What is the annual cost of the above rota and rostering software(s)?
21. Are there any exit costs incurred for changing the above rota and rostering software(s)? If yes, please state the exit costs.
22. What is the notice period for the above software(s)?
23. What other rota and rostering systems are used by the Trust? Please state the names of any providers used and what they are used for?

Trust response:

1. Allocate eRota
2. 25/08/2019 – 24/08/2022
3. 100% of juniors / trainee doctors
4. HealthTrust Europe
5. Allocate eRota
6. 25/08/2019 – 24/08/2022
7. 100% of juniors / trainee doctors
8. HealthTrust Europe
9. Allocate eRota
10. 25/08/2019 – 24/08/2022
11. 100% of juniors / trainee doctors
12. HealthTrust Europe
13. Yes
14. Ongoing rollout of HealthRoster to medical staff Trustwide – commenced late 2020
15. Supplier must join framework
16. Not currently
17.  
Allocate (HealthRoster)  
Medical – GRS  
Surgical – Medirota  
Anaesthetics - CLWRota
18.  
Allocate - 25/08/2019 – 24/08/2022  
GRS – 28/01/2021 – 27/01/2022  
Medirota – 20/03/2020 – 20/03/2022  
CLWRota – 28/01/2013 – 28/01/2022
19. Head of Category Management / Procurement HR
20. The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the

commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

#### Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: [www.mtw.nhs.uk/about-us/our-quality-story/finance/](http://www.mtw.nhs.uk/about-us/our-quality-story/finance/)

21. The contract value has to be paid

22. 3 months

23. Allocate (HealthRoster) for non-medical staff groups