

Ref: FOI/GS/ID 6936

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### **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Robotic Process Automation (RPA).

*You asked:*

*If the Trust has procured RPA, have they calculated how many Full-Time Equivalent hours have been saved as a result of the automation doing administrative tasks, which were otherwise carried out by human members of staff working for the Trust?*

Trust response:

We have implemented Robotic Process Automation (RPA) in our two main dispensaries.

No whole-time equivalent hours were reduced in the dispensaries or stores because of RPA