



**Maidstone and
Tunbridge Wells**
NHS Trust

Ref: FOI/GS/ID 6692

Please reply to:
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Trust Management
Maidstone Hospital
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www.mtw.nhs.uk

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Orthotics services and products.

You asked:

- 1. Which of the following Orthotic Services do you have locally?*
 - a. Product and Clinical service*
 - b. Product only in-house clinical service*
 - c. Clinical Service only*
 - d. Fully managed service*
- 2. If your service is run by a 3rd party:*
 - a. Who is your current provider?*
 - b. When did the current agreement start?*
 - c. When does the current agreement expire?*
 - d. What was the total value of the contract?*
 - e. Is there an allowance for increasing patient numbers and activity each year?*
 - f. Is the contract a lump sum / block contract or pay / BPR for activity basis?*
 - g. What is the current cost per Orthotist session in your trust?*
- 3. Do you run your tender in-house or is it outsourced?*
- 4. Which frameworks are you able to buy from currently:*
 - a. For Orthotic Clinical Service*
 - b. For Orthotic stock products*
 - c. For Orthotic bespoke products*
- 5. Are you considering a tender at the moment? (Y/N)*
- 6. What orthotics services are provided by the NHS in your jurisdiction?*
- 7. How many sessions do you run per week:*
 - a. Orthotist*
 - b. LOP*
 - c. Footwear technicians*

8. *How many Full Time equivalent Orthotists work in your Trust?*
9. *How many appliance officers/administrators do you employ in the Orthotics Service?*
10. *Over the past three financial years how many orthotics patients were treated (please breakdown by year)?*
 - a. *April 2018 – March 2019*
 - b. *April 2019 – March 2020*
 - c. *April 2020 – March 2021*
11. *For orthotic products:*
 - a. *Which companies do you currently order Orthotic footwear from or do you make these in house?*
 - b. *Which companies do you currently order insoles from or do you make these in house?*
 - c. *Please provide annual volumes of prescriptions/orders and total spend for the last 12 months (April 2017 – March 2018) and the lead times for:*
 - i. *Stock Orthotic Footwear orders*
 - ii. *Modular Orthotic Footwear orders*
 - iii. *Bespoke Orthotic Footwear orders*
 - iv. *Orthotic Footwear repairs*
 - v. *Moulded EVA Insoles*
 - vi. *Plastic Heel cups*
 - vii. *Carbon Fibre Insoles*
 - viii. *Bespoke AFOs*

Trust response:

1.
 - a. Yes
 - b. No
 - c. No
 - d. Yes
2.
 - a. Crispin orthotics
 - b. 18/04/21
 - c. 17/04/24
 - d. The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: www.mtw.nhs.uk/about-us/our-quality-story/finance/

e. Yes

f. No

g. Not applicable

3. Outsourced

4.

a. SBS

b. SBS

c. SBS

5. No

6. Can you please confirm exactly what you mean by jurisdiction please. What orthotics services are provided by the NHS in your jurisdiction? If you would like us to respond to this question can you please let us have the clarification.

7.

a. Clinics run all day Mon- Thurs

b. Not applicable

c. Not applicable

8. 2

9. 1.6 WTE admin

10.

a. JAN 2018 – DEC 2019 – 6690 appointments (new and f/U)

b. JAN 2019 – DEC 2020 – 5808 appointments (new and f/U)

c. JAN 2020 – DEC 2021 – 990 appointments (new and f/U) – reduction in numbers accounted for due to clinics ceasing during covid

11.

a. CRISPIN Orthotics

b. CRISPIN Orthotics

c.

i. Unknown

ii. Unknown

iii. Unknown

iv. Unknown

v. Unknown

vi. Unknown

vii. Unknown

viii. Unknown