



**Maidstone and
Tunbridge Wells**
NHS Trust

Ref: FOI/GS/ID 6930

Please reply to:
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Trust Management
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www.mtw.nhs.uk

26 October 2021

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to orthotic and prosthetic service provision.

You asked:

Orthotics

1. Finance

- a. Does your trust/board provide a contracted orthotic service or a NHS in house service?*
- b. If your service is run by a contractor:*
 - i. please name them*
 - ii. when did the current agreement start?*
 - iii. What is the total value of the contract?*
 - iv. Is the tender covering both service and product? Please state what it covers*
 - v. How is your orthotics service commissioned? By Block contract? By local tariff? If you are on a local tariff how much does your Trust/ Health board get paid per contact?*
- c. Please provide annual volumes of orders for the last 12 months for the following products*
 - i. Stock paediatric Footwear*
 - ii. Modular adult Orthotic Footwear*
 - iii. Bespoke Orthotic Footwear*
 - iv. Orthotic Footwear repairs*
 - v. Moulded EVA Insoles*
 - vi. Plastic Heel cups*
 - vii. Carbon Fibre Insoles*
 - viii. Bespoke AFOs*
- d. Can you give the breakdown of your financial performance versus budget for your Orthotic PRODUCT annually for the last 5 years?*

e. Can you give a breakdown of your financial performance versus budget for your orthotic SERVICE excluding all NON-PAY items. annually for the last 5 years?

2. Service provision

a. Please list the clinics providing orthotic services and for each of them

i. The number of orthotists utilised by the trust

ii. Annual full cost of the service

b. Over the last five financial years, how many orthotics appointments were made for your entire service?

Prosthetics

1. Finance

a. Does your trust/board provide a contracted prosthetic service or a NHS in house service?

b. If your service is run by a contractor:

i. please name them

ii. when did the current agreement start?

iii. What is the total value of the contract?

iv. Is the tender covering both service and product? Please state what it covers

v. How is your prosthetics service commissioned? By Block contract? By local tariff? If you are on a local tariff how much does your Trust/ Health board get paid per contact?

c. Please provide annual volumes of orders for the last 12 months for the following products

i. Upper limbs prosthetics

ii. Lower limbs prosthetics (excluding micro-processor-controlled limbs)

iii. Micro-processor-controlled lower limbs prosthetics

d. Can you give the breakdown of your financial performance versus budget for your prosthetic PRODUCT annually for the last 5 years?

e. Can you give a breakdown of your financial performance versus budget for your prosthetic SERVICE excluding all NON-PAY items.

2. Service provision

a. Please list the clinics providing prosthetic services and for each of them

i. The number of prosthetists utilised by the trust

ii. Annual full cost of the service

b. Over the last five financial years, how many prosthetic appointments were made for your entire service?

Trust response:

Orthotics:

1. Finance

a. Contract

b.

i. Crispin Orthotics

ii. 18/04/21

iii. The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: www.mtw.nhs.uk/about-us/our-quality-story/finance/

iv. Yes

v. SBS Framework

c.

i. N/A Previous supplier did not break down to that detail

ii. N/A Previous supplier did not break down to that detail

iii. N/A Previous supplier did not break down to that detail

iv. N/A Previous supplier did not break down to that detail

v. N/A Previous supplier did not break down to that detail

vi. N/A Previous supplier did not break down to that detail

vii. N/A Previous supplier did not break down to that detail

viii. N/A Previous supplier did not break down to that detail

d. Not applicable

e. N/A Previous supplier did not break down to that detail

2. Service provision

a.

i. 2

ii. Depends on clinics and type of treatment

b. In total, 29,840 appointments were made in the last 5 years – this includes new and follow up appointments but it must be noted that it has not been possible to separate out patients that have potentially had a number of cancellations and rebooks.

Prosthetics:

The Trust does not have a prosthetics contract, or procurement therefore the answer will be not applicable for all questions.