

Ref: FOI/GS/ID 7037

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone, Kent  
ME16 9QQ  
Email: [mtw-tr.foiadmin@nhs.net](mailto:mtw-tr.foiadmin@nhs.net)  
[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

17 November 2021

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Facilities Management Services

*You asked:*

*Under the Freedom of Information Act 2000, I would like to request the following information regarding Facilities Management Services provided to your Estate:-*

*1. Service Delivery, Service Provider, Contract Start Date, Contract Expiry Date and Annual Expenditure*

- a. Cleaning*
- b. Portering*
- c. Security*
- d. Patient Catering*
- e. Retail Catering*

*2. Where services are outsourced, please could you share the procurement framework (if any) from which these services are let:-*

*Procurement Framework:*

*3. For services attracting such benefits, please could you share the appropriate wage rate / indexing mechanism utilised for base salaries payable to frontline and associated personnel (please circle):-*

*AFC            LLW            NLW            NMW            Other*

*4. Please could you also confirm the contact details for the relevant officer in the Trust with overarching responsibility for these services:-*

Trust response:

1.

a. ID 6966 – Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust

website WWW.MTW.NHS.UK Please enter Facilities management into the search box and the response will be shown. Alternatively, please use the following link: <http://www.mtw.nhs.uk/wp-content/uploads/2021/09/Facilities-management.-220921.pdf>

b. Inhouse

c. ID 6656 – Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website WWW.MTW.NHS.UK Please enter Car Parking Management Services and Security Services Management into the search box and the response will be shown. Alternatively, please use the following link:

<http://www.mtw.nhs.uk/wp-content/uploads/2021/04/Car-Parking-Management-Services-and-Security-Services-Management.-150421.pdf>

d. & e. ID 6982 – Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website WWW.MTW.NHS.UK Please enter Patient Feeding and Retail Catering into the search box and the response will be shown. Alternatively, please use the following link: <http://www.mtw.nhs.uk/wp-content/uploads/2021/10/Patient-Feeding-and-Retail-Catering.-071021.pdf>

2. Not applicable

3. Not applicable

4. Doug Ward Director of Estates and Facilities Management. Further details can be found on our website.