

Ref: FOI/GS/ID 6769

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to the use of digital devices inside Paediatric Wards.

You asked:

PART 1: ABOUT PAEDIATRIC COMMUNICATION

- 1. Is there a psychologist dedicated to paediatric wards?*
- 2. Who is in charge to communicate about care and hospitalization practices? (multiple answers)*
- 3. What kind of communication material do you use inside your ward in order to support and enhance the experience of the child and his/her family in hospital, providing information on his/her clinical condition, exams and treatment?*

** If you choose "Paper" or "We don't use communication material" go to PART 3*

PART 2: ABOUT THE USE OF TECHNOLOGICAL DEVICES

- 1. IF YOU USE TECHNOLOGICAL DEVICES, which of the following ones are used in the ward to communicate with and support THE CHILD : (multiple answers)*
- 2. If you use technological devices, which of the following ones are used in the ward to communicate with THE PARENTS: (multiple answers)*
- 3. If you use technological devices, which of the following ones are used in the ward to communicate with THE SIBLINGS: (multiple answers)*
- 4. If you use technological devices, which of the following ones are used in the ward to communicate with THE CHILDREN OF HOSPITALIZED PARENTS: (multiple answers)*

5. *If you use technological devices to communicate with the child and his family, what do they apply to, CONSIDERING THE CLINICAL CONDITIONS? (multiple answers)*
 6. *If you use technological devices to communicate with the child and his family, what do they apply to, CONSIDERING THE TYPE OF INTERVENTION? (multiple answers)*
 7. *What are the goals of the technological devices you use? (multiple answers)*
 8. *Can you mention some examples of the technological devices you use?*
 9. *Have you published an assessment study on the efficacy of the tool?*
 10. *If your answer was YES, could you please give us references?*
- * If you use technological devices DON'T answer to PART 3*

PART 3: ABOUT THE EVENTUAL USE OF TECHNOLOGICAL DEVICES

1. *IF YOU DON'T USE TECHNOLOGICAL DEVICES - Do you think they could be useful tools to improve the quality of communication directed to the child and his family?*
2. *IF YOUR ANSWER WAS YES - For which clinical conditions? (multiple answers)*
3. *AND - For which type of intervention? (multiple answers)*
4. *Which purpose should they set themselves? (up to 3 answers)*
5. *Why don't you use technological devices to communicate with the children and their families? (up to 3 answers)*

Trust response:

Please see the survey response at the end of this letter.

PART 1: ABOUT PAEDIATRIC COMMUNICATION

1. Is there a psychologist dedicated to paediatric wards?

- YES
 NO

2. Who is in charge to communicate about care and hospitalization practices? (multiple answers)

- the Paediatric Ward psychologist
 the psychologist of the Clinical Psychology Unit
 the consultant of the Child Neuropsychiatry Ward (psychologist and/or neuropsychiatrist)
 the nursing staff
 the physicians
 the school teachers
 the educators
 the volunteers
 other:

3. What kind of communication material do you use inside your ward in order to support and enhance the experience of the child and his/her family in hospital, providing information on his/her clinical condition, exams and treatment?

- Paper
 Technological
 Both paper and technological
 We don't use communication material

*** If you choose "Paper" or "We don't use communication material" go to PART 3**

PART 3: ABOUT THE EVENTUAL USE OF TECHNOLOGICAL DEVICES

1. IF YOU DON'T USE TECHNOLOGICAL DEVICES - Do you think they could be useful tools to improve the quality of communication directed to the child and his family?

- YES
 NO

2. IF YOUR ANSWER WAS YES - For which clinical conditions? (multiple answers)

- onco-haematological diseases
 acute diseases
 chronic diseases
 terminal conditions
 cognitive disability
 physical disability
 psychological problem

- indiscriminately from the pathology suffered
- other:

3. AND - For which type of intervention? (multiple answers)

- blood test
- surgery
- painful medical procedures
- troublesome procedures (i.e. aerosol, asthma and diabetes control)
- intensive care
- first aid
- hospice
- generic apps to introduce the hospital environment
- other:

4. Which purpose should they set themselves? (up to 3 answers)

- provide information on the tools and methods of the treatment intervention
- provide information about the organization and the rules of the department
- provide information about the hospital in order to facilitate orientation within it
- provide parents with behavioral strategies to increase the child's adherence
- provide medical staff with informations and behavioral strategies to increase the child's adherence and parents cooperation
- involve the brothers in the experience of diseases
- help in the management of the diseases
- provide information about the diseases
- promote behaviors functional to health care / therapies
- be supportive in managing anxiety
- allow the learning of relaxation techniques
- distract, play
- other:

5. Why don't you use technological devices to communicate with the children and their families? (up to 3 answers)

- Lack of economical resources
- Lack of technological devices that apply to our needs
- Lack of knowledge about available devices
- Never thought about that
- Worries about implementation efforts
- Other: