

Ref: FOI/GS/ID 6982

**Please reply to:**  
FOI Administrator  
Trust Management  
Maidstone Hospital  
Hermitage Lane  
Maidstone, Kent  
ME16 9QQ  
Email: [mtw-tr.foiadmin@nhs.net](mailto:mtw-tr.foiadmin@nhs.net)  
[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

07 October 2021

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Patient Feeding and Retail Catering.

*You asked:*

*Retail Catering Services / Patient feeding services*

- 1. The name and contact details for the Chief Executive?*
- 2. The name and contact details for the Director of Finance?*
- 3. The name and contact details for the Director of Estates and Facilities?*
- 4. The name and contact details of the Procurement Director?*

*Retail Catering*

- 5. The name(s) of the company(ies) who currently provides retail catering at the hospital?*
- 6. Is this a single service contract or part of an IFM contract? If so, who is the FM provider and what other services are included?*
- 7. How many of each type of outlet are there e.g. coffee shop, restaurant etc*
- 8. When does the contract expire?*
- 9. What is the average sales turnover per annum for all the outlets combined?*

*Patient Feeding*

- 10. Who provides patient feeding within the hospital?*
- 11. If this is run in house is the trust willing to consider outsourcing?*
- 12. If outsourced, is this a single service contract or part of an IFM contract? If so, who is the FM provider and what other services are included?*
- 13. When does the contract expire?*
- 14. What is the annual turnover per annum for patient feeding?*

*Additional Questions*

- 15. How many beds are there in the hospital? If there is more than one hospital in the trust, please can you breakdown the number of beds per hospital building?*
- 16. How many staff work in each hospital?*

17. Do you use a framework for catering? If so, which framework do you use?

Trust response:

1, 2 & 3.

Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The Trust Executive structure chart and details of the above positions is available on the Trust website [www.mtw.nhs.uk](http://www.mtw.nhs.uk)

To contact members of the board, please contact the Executive secretarial team on telephone 01622 226412.

For any queries regarding the Trust Board, please contact Kevin Rowan, Trust Secretary, on telephone 01622 228 698 or email [kevinrowan@nhs.net](mailto:kevinrowan@nhs.net).

4. This role falls under the remit of the Chief Finance Officer. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The Trust Executive structure chart and details of the above positions is available on the Trust website [www.mtw.nhs.uk](http://www.mtw.nhs.uk)

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5) Maidstone Hospital (MGH) - Compass Group UK & Ireland. Tunbridge Wells Hospital (TWH) Compass Group through the PFI Contract

6) Single Service contract at MGH. TWH - through the PFI Contract

7) MGH - Costa, Deli-Marche. TWH - Costa

8) Expires 15 years from 2018

9) MGH £600k as an average estimate.

10. In-house

11. The Trust would not be willing to consider outsourcing

12. Not applicable

13. Not applicable

14. Not applicable

15. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from

<https://www.england.nhs.uk/statistics/statistical-work-areas/bed-availability-and-occupancy/bed-data-overnight/>

This information is updated on a regular basis and is exempt under Section 22 of the Act.

16. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website using the following link/s:

<http://www.mtw.nhs.uk/wp-content/uploads/2021/09/Annual-Report-2020-21-v13-external-audit-update.pdf> p.66

17. Not applicable