

Ref: FOI/GS/ID 6916

Please reply to:
FOI Administrator
Trust Management
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www.mtw.nhs.uk

27 August 2021

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Patient meals.

You asked:

- 1. The contact details of the individual with responsible within the organisation for the menu choice and the subsequent delivery of food to patients – possibly the catering manager?*
- 2. What software does the organisation use enabling patients to choose their food and the subsequent delivery of the food to the patient? If no software is used please outline the methodology in place for ensuring the patient receives the correct food at the agreed time?*
- 3. What software does the trust use to maintain stocks of food ensuring that the patient receives the correct food at the agreed time?*

Trust response:

1. Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. We are aware that approaches from some of these organisations, as a result of any disclosure on our part, may lead to damage and distress to individuals whose roles and responsibilities would not normally be public facing or a level where the expectation would be that this information should be in the public domain. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

The information you have requested is therefore exempt under Section 40 of the Freedom of Information Act 2000.

The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details.

Information relating to staff that is not currently publicly available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.

The Trust Executive structure chart is available on the Trust website www.mtw.nhs.uk this role falls under the remit of the Estates & Facilities Director – Doug Ward

2. Individual printed traditional menu are given out to patient to choose their food options.
3. This is currently done manually.