

Ref: FOI/GS/ID 6865

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to IT Solutions.

You asked:

- 1. What IT solution does the trust use to visualise inpatient status? e.g. at which point they are on their patient journey*
- 2. What IT solution does the trust use to manage bed occupancy?*
- 3. What IT solution does the trust use to manage demand and capacity for:*
 - a. Unplanned care*
 - b. Planned/Elective care*
- 4. What IT solution does the trust use for real-time ward and bed management?*
- 5. What IT solution does the trust use for PT pathway management?*
- 6. What IT solution does the trust use for Discharge Planning?*
- 7. What IT solution does the trust use to provide Multi-Disciplinary Team views?*
- 8. What IT solution does the trust use to manage patients from outside the region?*
- 9. Does the trust use a single Dashboard/CommandCentre solution to manage patient placement?*
 - a. If so, what is the name of the solution?*
- 10. What IT solution does the trust use for Clinical Noting?*
- 11. What IT solution does the trust use for Handovers?*
- 12. What IT solution does the trust use for recurring task management?*
- 13. What IT solution does the trust use for domestic services?*
- 14. What/Which IT solutions does the trust use for task list management?*
- 15. What IT solution does the trust use for referral, leave and bed management?*
- 16. What IT solution does the trust use for Community team planning?*

17. *Does the trust provide data to, and can access a regional command centre/dashboard?*
18. *Does the trust have the ability to share and receive input from neighbouring Community trusts and Social services?*
19. *Which provider, if any, does the trust use for Hospital @Home services? e.g. repatriation of patients to their home*

Trust response:

1. Teletracking, Allscripts PAS and Allscripts Sunrise
2. Teletracking
3.
 - a. In house Business Intelligence Tools, as well as established BPAM model aligned with business planning and NHSI modelling tools
 - b. In house Business Intelligence Tools, as well as established BPAM model aligned with business planning and NHSI modelling tools
4. Teletracking
5. Allscripts PAS and in-house database
6. Telelogic
7. We use Microsoft Teams for the MDT meetings. Information is uploaded to Allscripts.
8. Repatriations will move to TeleTracking, currently no IT solution used
9. Yes
 - a. Teletracking
10. Variety of systems currently depending on area however we have recently launched Allscripts Sunrise EPR which will be predominant system allowing disinvestment elsewhere
11. Telelogic but moving towards Allscripts Sunrise EPR
12. Nervecentre
13. Teletracking and Synbiotics
14. Nervecentre
15. Various systems for referral, WASP, ERS, TeleTracking, Kinesis, email, letter. Leave (annual leave) Healthroster and GRS
16. Kent Community Health Foundation Trust is a separate organisation who use their own system.
17. Yes
18. Acute site discharge team has access to Kent Community Health Foundation Trust system and read only social services system.
19. Managed by the Trust on Allscripts PAS