

Ref: FOI/GS/ID 6785

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to A&E waiting times.

You asked:

- 1. What is the longest period of time a single patient waited in A&E to be seen, treated, and admitted/discharged during calendar years 2018, 2019, 2020 and 2021 (Year to Date)? Please provide any details concerning why the patient waited this length of time and what their ailment/s were?*
- 2. What are the top 10 longest periods of time a single patient waited to start consultant-led treatment from referral for non-urgent conditions during calendar years 2018, 2019, 2020 and 2021 (Year to Date)? Please provide any details concerning why the patient waited this length of time and what their ailment/s were.*

Trust response:

1. When reviewing the data extracted from our information systems in support of your request the Trust has identified a technical issue with the system used within the A&E department. This system does not hold sufficient information to enable the Trust to give validated information in response to your request.

This issue has meant that we are not able to differentiate between a technical waiting time breach resulting from an administrative process and a genuine waiting time breach in our reporting. Therefore without a records audit, it would not be possible to answer this with any confidence and we therefore regret to advise that we are unable to provide an accurate response to your enquiry at this time.

We are in the process of implementing a new electronic patient record system which will improve the data quality and completeness in the A&E Department.

2.

Calendar year	500-599 days	600-699 days	700-799 days	800-899 days	900-999 days	1000-1099 days	up to 1300 days
2018	6	4					
2019		8	1		1		
2020				4	5	1	
2021 (up to 31st May)			2	5	2		1

Please note: RTT waiting times from the monthly national submissions have been used.

Further information relating to why the patient waited this length of time and what their ailment/s were will not be released as this may provide sufficient information for the patient to be identified.