

Ref: FOI/GS/ID 6870

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone, Kent ME16 9QQ Email: mtw-tr.foiadmin@nhs.net www.mtw.nhs.uk

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## Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Security Officers.

You asked:

1. Does the NHS Trust contract a private security company to provide Security Officers to work onsite, or employ an 'in house' team of Security Officers, or both?

2. Please provide a copy of the most recent 'training needs analysis' conducted at the Trust for a Security Officer role or, explain why there isn't one.

3. Do Security Officers have autonomy to remove people from the Trust's premises i.e. without seeking advice from clinical staff as to whether or not the person to be removed requires medical advice, treatment or care?
4. Are Security Officer training deficiencies that are known to exist listed on the NHS Trust's Risk Register?

Trust response:

1. The security for the trust is contracted out to a security provider.

2. A training needs analysis has not yet been carried out by the trust security manager.

3. Yes, security have the relevant knowledge to act on their own if the situation requires it. It is rarely used in such a way.

4. All training is up to date and meets contractual requirements. The security manager would list if areas were identified as part of a Continual Improvement Plan.