

Ref: FOI/GS/ID 6829

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
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Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

07 July 2021

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to temporary staff management.

You asked:

Sourced Staffing Arrangements

1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place

1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.

1c. As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?

1d. Please provide the contract start and end date for the supplier (dd/mm/yy)

Direct Engagement

2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)

2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)

2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable

2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)

2f. How much did the organisation pay the supplier in 20/21 (April 2020 to March 2021) for the provision of the direct engagement service?

Vendor Management System for Nurse Agency

- 3a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?
- 3b. Who supplies your Vendor Management System? E.g. Allocate, NHSP etc.
- 3c. Please provide the contract start and end date for this provider (dd/mm/yy)
Bank Management
- 4a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers
- 4b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical
- 4c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)
- 4d. How much did the organisation pay the supplier(s) in 20/21 for the provision of the bank service?

Trust response:

Sourced Staffing Arrangements

1a. ID 6106

1b. ID 6106

1c. ID 6106

1d. ID 6106

Direct Engagement

2a. Yes

2b. ID 6773

2c. Medical and Dental and AHPs

2d. ID 6773

2f. Exemption 43

Vendor Management System for Nurse Agency

3a. ID 6106

3b. ID 6106

3c. ID 6106

Bank Management

4a. ID 6106

4b. ID 6106

4c. ID 6106

4d. ID 6106

ID 6106 - Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website WWW.MTW.NHS.UK Please enter Agency and Bank staffing into the search box and the response will be shown. Alternatively please use the following link:

<http://www.mtw.nhs.uk/wp-content/uploads/2020/08/Agency-and-Bank-staffing.-240620.pdf>

ID 6773 - Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust

website WWW.MTW.NHS.UK Please enter Agency staffing into the search box and the response will be shown. Alternatively please use the following link:

<http://www.mtw.nhs.uk/wp-content/uploads/2021/07/Agency-staffing.-280621.pdf>

Exemption43 - The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: www.mtw.nhs.uk/about-us/our-quality-story/finance/