

Ref: FOI/GS/ID 6817

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

20 July 2021

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to outsourced services and the technology systems used.

You asked:

Name of Organisation

- 1. What was the annual turnover and revenue (£m) of your organisation in 19 / 20 and 20 / 21*
- 2. How many full time employees make up your organisation's workforce?*
- 3. Do you currently outsource any employment/HR, finance or procurement services and if so which service and to who?*
HR
Finance
Procurement
- 4. Does your organisation currently plan to outsource any corporate services in employment/HR, finance or procurement services in the future?*
- 5. If so, which one?*
What third-party technologies or suppliers does your organisation use for the following?
- 6. HR (beyond ESR, i.e. Locum's Nest, Allocate, recruitment agency platforms/portals)*
- 7. Learning and development (including e-learning portals)*
- 8. Finance and accounting services (including your ERP solution)*
- 9. Procurement services. (Including inventory and catalogue management)*

Trust response:

Name of Organisation – Maidstone and Tunbridge Wells NHS Trust

1. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website

WWW.MTW.NHS.UK Please use the tab at the bottom of the Home Alternatively please use the following link: <https://www.mtw.nhs.uk/about-us/publications/> This information is updated on a regular basis under Section 22 of the Act.

2. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website WWW.MTW.NHS.UK Please use the tab at the bottom of the Home Alternatively please use the following link: <https://www.mtw.nhs.uk/about-us/publications/> This information is updated on a regular basis under Section 22 of the Act.
3. HR – Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website WWW.MTW.NHS.UK Please enter HR outsourcing into the search box and the response will be shown. Alternatively, please use the following link: <http://www.mtw.nhs.uk/wp-content/uploads/2020/12/HR-outsourcing.-041120.pdf>
Finance – No
Procurement - No
4. No
5. Not applicable
6. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website WWW.MTW.NHS.UK Please enter Agency and bank staffing into the search box and the response will be shown. Alternatively, please use the following link: <http://www.mtw.nhs.uk/wp-content/uploads/2020/08/Agency-and-Bank-staffing.-240620.pdf>
7. Totara Learn
8. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website WWW.MTW.NHS.UK Please enter Finance system into the search box and the response will be shown. Alternatively, please use the following link: <http://www.mtw.nhs.uk/wp-content/uploads/2020/11/Finance-system.-140920.pdf>
9. Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website WWW.MTW.NHS.UK Please enter Finance system into the search box and the response will be shown. Alternatively, please use the following link: <http://www.mtw.nhs.uk/wp-content/uploads/2020/11/Finance-system.-140920.pdf>