



**Maidstone and  
Tunbridge Wells**  
NHS Trust

Ref: FOI/GS/ID 6756

**Please reply to:**  
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02 July 2021

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Healthcare Workers.

*You asked:*

1. *How many staff do you employ?*
  - a. *How many doctors?*
  - b. *How many nurses?*
  - c. *How many healthcare assistants?*
  - d. *How many porters?*
  - e. *How many cleaners?*
  - f. *How many physiotherapists?*
  - g. *How many occupational therapists?*
  - h. *How many social workers?*
  - i. *How many administrative staff?*
2. *How many staff are on site during a typical 12hr day?*
3. *How many working computers do you have in clinical areas?*
4. *How many parking spaces do you have specifically for staff?*
  - a. *How much do you charge for staff parking?*
  - b. *How long is the average application period for a staff parking permit?*
  - c. *Do you have secure bike storage for staff?*
  - d. *How many bikes can be securely stored on site at any one time?*
5. *How many on site nutritious food options are there?*
  - a. *Is hot food available 24 hours a day?*
  - b. *Are food preparation and storage facilities available to all staff?*
6. *How many access points to free drinking water are there on site?*
7. *Do you routinely provide free tea and coffee making facilities for staff in clinical areas?*
8. *How many staff lockers and secure storage areas do you have?*
9. *Do staff have access to on site changing facilities 24 hours a day?*
10. *Do staff have access to on site showering facilities 24 hours a day?*

11. Are rest facilities available to staff if too tired to drive home following a night shift?
12. How many staffroom or 'mess' facilities are there on site?
  - a. Do you have any dedicated outdoor space for staff?
13. What welfare and wellbeing services are available to staff?
14. Is psychological support routinely offered to staff?
15. Does the trust organise Balint groups or Shwartz rounds for all staff?

Trust response:

1. How many staff do you employ?

		Definition
Total members of staff	6,599	
Doctors	787	Staff Group = Medical and Dental
Nurses	1,838	Staff Group = Nursing and midwifery
Healthcare assistants	471	Role = Healthcare assistant
Porters	85	Role = Porter
Cleaners	34	Using position title = Domestic
Physiotherapists	80	Role = Physiotherapist
Social workers	N/A	
Administrative staff	1,430	Staff Group = Admin and Clerical

2. Unable to answer this question.
3. We are unable to answer that question until Windows 10 rollout has been completed as we have not historically held that information.
4. Tunbridge Wells Hospital (TWH) 1089, Maidstone (MGH) 1248
  - a. Currently free of charge
  - b. 24-48 Hours
  - c. Bike Lockers are provided at both sites
  - d. 40 at TWH 36 at Maidstone
5. The number of food outlets - TWH has 4 and MGH has 5
  - a. Yes (vending)
  - b. Facilities are available on all wards for staff.
6. There are approx. 52 chilled water machines available to patients/visitors and 25 for staff use only.(offices, theatres, secure areas etc.)
7. Yes, tea & coffee is available from catering
8. 1,062 staff lockers are provided at TWH and lockers are provided at Maidstone
9. Yes
10. Yes at both sites.
11. On call rooms at both sites are available
12. There is a Drs Mess on each site and other break out areas for staff are available.
  - a. Yes staff marquees are provided on both sites to allow staff to move away from work areas.
13. free food and drink; currently free parking, wingman marquees for rest relaxation and refreshments (staff only to keep it a "safe space"), restaurants are closed to visitors / patients providing a staff only area to rest relax and eat (safe spaces), night café for staff, free travel between hospital sites, free bus travel on any direct route to the hospitals, program of improving shower and changing facilities, improving bike security to cycle to work, direct referral to

physiotherapy and dermatology, access to on-site psychology services for 1:2:1 or team support, direct access to NHS Mental Health services on site, previous clubs are being re-established (book club, film club Thai chi, walk and talk groups, art clubs), physical activity promotion and events for staff supported by Physiotherapy Team, wellbeing-conversations for all staff (as part of appraisal to ensure compliance), self-help materials through intranet; apps; web portal; bespoke video clips on wellbeing topics, mental health training roll out for staff and managers, in support of psychological wellbeing and enabling staff to be themselves at work and bring their whole selves to work; safe-space champions to raise concerns of any nature; staff networks – Cultural and Ethnic Minority; LGBTQ+; DisAbility Networks.

14. Yes

15. Yes