

Ref: FOI/GS/ID 6498

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

30 April 2021

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to IT.

You asked:

1. Contact details for the following or most senior equivalent roles: Name & Email

CIO or Director of ICT

CCIO

Head of Digital

IT Operations Manager

IT Strategy Manager

CFO or Director of Finance

Director of Transformation

2. What primary software systems do you use?

Deployed Systems: Product Name, Vendor, Version, Contract end date & Number of licenses

Human Resources

Finance

EMR/EHR/EPR

Any Social Care Systems

Contact Centre

Email and Collaboration

3. What computing devices do you provide for your staff?

Computing Devices: Number of Devices & Operating System version

MS Windows

Apple Mac

Chrome Devices

Android Phones

Apple iPhones

Apple iPads

4. Infrastructure Services: Supplier, Contract type and expiry

Details of any software Enterprise Agreement.

Details of any Business Process Outsource arrangement for technology

Who provides your data centre?

What Software as a Service packages do you use?

Do you use any public Cloud infrastructure services (AWS/Azure/Google/UKCloud)?

Trust response:

1.

Contact details for the following or most senior equivalent roles:	Name	Email
CIO or Director of ICT	XX	
CCIO	XX	
Head of Digital	XX	
IT Operations Manager	XX	
IT Strategy Manager	XX	
CFO or Director of Finance	XX	
Director of Transformation	XX	

2.

Deployed Systems	Product Name	Vendor	Version	Contract end date	Number of licenses
Human Resources	Allocate e-job planning software.	Softcat	N/A	24/08/2022	450
Finance	Integra	Capita Secure Information Solutions Ltd	03.13	February 2024	1000
EMR/EHR/EPR	Not applicable (NA)	NA	NA	NA	NA
Any Social Care Systems	NA	NA	NA	NA	NA
Contact Centre	Cisco Call Manager			31/12/2023	5725 users

Email and Collaboration	NHS Mail	NA	NA	NA	NA
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3.

Computing Devices	Number of Devices	Operating System version
MS Windows	5246	XXX
Apple Mac	4	XXX
Chrome Devices	0	Not applicable
Android Phones	40	XXX
Apple iPhones	805	XXX
Apple iPads	709	XXX

4.

Infrastructure Services	Supplier	Contract type and expiry
Details of any software Enterprise Agreement.	Bytes	28/05/21 Annual rolling
Details of any Business Process Outsource arrangement for technology	NA	NA
Who provides your data centre?	Internal/Custodian Data Centres	28/03/21 annual rolling
What Software as a Service packages do you use?	NA	NA
Do you use any public Cloud infrastructure services (AWS/Azure/Google/UKCloud)?	Azure / Bytes CSP	Monthly commitment

XX – Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website. The Trust Executive structure chart and details of the above positions is available on the Trust website www.mtw.nhs.uk

To contact members of the board, please contact the Executive secretarial team on telephone 01622 226412.

For any queries regarding the Trust Board, please contact Kevin Rowan, Trust Secretary, on telephone 01622 228 698 or email kevinrowan@nhs.net.

XXX – Please see the statement regarding cyber security which is available on our website using the following link: <https://www.mtw.nhs.uk/freedom-of-information/>