

Ref: FOI/GS/ID 6676

Please reply to:
FOI Administrator
Trust Management
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www.mtw.nhs.uk

27 April 2021

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to A&E contact details.

You asked:

Could you please send me the e-mail contacts of all the Emergency Departments/A&Es of the hospitals within your trust.

Both, the e-mail contact of the GP in charge or the general e-mail contact of the EDs/A&Es would be fine.

Trust response:

The Trust A&E departments do not have an email address for management enquiries.

We have a number of GP's doing GP clinics but the overall clinical lead is the Clinical Director, details can be found on the Trust website.

Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. We are aware that approaches from some of these organisations, as a result of any disclosure on our part, may lead to damage and distress to individuals whose roles and responsibilities would not normally be public facing or a level where the expectation would be that this information should be in the public domain. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

The Trust has therefore decided that in future all such requests will normally be refused using the limitations available under Section 10 and Section 11 of the Data Protection Act 1998.

The information you have requested is therefore exempt under Section 40 of the Freedom of Information Act 2000.

The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details.

Information relating to staff that is not currently publically available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.

The Trust Executive structure chart is available on the Trust website www.mtw.nhs.uk and details of our Clinically Led Organisation can be found on the trust website using the following link: <https://www.mtw.nhs.uk/about-us/our-quality-story/clinically-led-organisation/>

Alternatively, from our website home page, click the About Us Tab, then the Clinically-led Organisation tab where you will find all the information.