

Ref: FOI/GS/ID 6532

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

19 April 2021

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Rota supplier.

You asked:

Rota Supplier Information

1. *Does your organisation use any third-party software to support the creation of staff rotas? If yes, please state the name of the supplier. (a rota is a pattern of shift work with no individuals attached to it. A rota is used to form a blueprint of compliance or rules based on working patterns for a department, team or unit e.g. to create junior doctor rotas compliant to the 2016 Junior Doctor contract. Rotas are not to be confused with rosters (when shifts are allocated to workers))*
2. *Out of the following options, which staffing groups are rotas utilised for via your Rota system?*
 - a. *Medical- Consultants*
 - b. *Medical- Junior Doctors*
 - c. *Nursing and Healthcare Assistants (HCAs)*
 - d. *Admin and Estates*
 - e. *Scientific, Therapeutic & Technical (STT) Staff and Allied Health Professionals (AHPs)*
3. *What is the contract start date for your rota supplier? (dd/mm/yy)*
4. *What is the contract end date for your rota supplier? (dd/mm/yy)*
5. *What was the annual cost of your rota supplier for the financial year 19/20 (April 2019 - March 2020)?*
6. *Are there any exit costs incurred for changing rota supplier? If yes, please state the exit cost*
7. *What framework was used to procure the rota supplier? Please state the specific name of the framework e.g. G-Cloud, HealthTrust Europe, etc*
8. *Is your Rota supplier the same as your rostering supplier?*
9. *Does your rota system integrate with your rostering system?*

10. 10a. *Does your rota system integrate with your organisation's Payroll system?*
10b. *If so, is the integration with payroll through an open API?*
11. *What other third-party systems does your rota system integrate with?*
Functionality
12. *Is your rota system used for the creation of rotas?*
13. *Is your rota system used for the validation of rotas after they have been created?*
14. *Does your rota system provide exception reporting? (Exception reporting is the formal mechanism that workers can use to register variations from their agreed work schedule, in terms of their working hours and training.)*
15. *Does your rota system automatically send completed rota patterns to the associated worker?*
16. *Does your rota system provide online rota approval that can be accessed by multiple teams?*
17. *Are there two separate teams in place at the organisation for supporting your rota system and your rostering system?*

Trust response:

Rota Supplier Information

1. Currently eRota (formerly DRS4)

2.

a. Yes

b. Yes

c. No

d. No

e. No

3. 25/08/18

4. 25/08/22

5. The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of further detailed information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested is of an amount which may identify the items or services provided which would be likely to damage the company's ability to win new business opportunities for their services and products and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our

website using the following link: www.mtw.nhs.uk/about-us/our-quality-story/finance/

6. The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of further detailed information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested is of an amount which may identify the items or services provided which would be likely to damage the company's ability to win new business opportunities for their services and products and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

7. SoftCat

8. Yes

9. Yes

10.

a. Yes

b. Yes

11. Allocate suite (eJobPlan etc)

Functionality

12. No

13. Yes

14. Yes

15. No

16. Yes

17. Yes