

Ref: FOI/GS/ID 6662

**Please reply to:**  
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[www.mtw.nhs.uk](http://www.mtw.nhs.uk)

20 April 2021

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Rostering.

*You asked:*

- 1. Name of software you currently use for medics rostering?*
- 2. Name of software you currently use for nurse rostering?*
- 3. Name of software you currently use for AHP rostering?*
- 4. Name of software you currently use as a Vendor Management System?*
- 5. The date the contract for the software you currently use for medics rostering was signed?*
- 6. The date the contract for the software you currently use for nurse rostering was signed?*
- 7. The date the contract for the software you currently use for AHP rostering was signed?*
- 8. The date the contract for the software you currently use as a Vendor Management System?*
- 9. The date the contract for the software you currently use for medics rostering expires?*
- 10. The date the contract for the software you currently use for nurse rostering expires?*
- 11. The date the contract for the software you currently use for AHP rostering expires?*
- 12. The date the contract for the software you currently use as a Vendor Management System?*
- 13. The value of the contract for the software you currently use for medics rostering?*
- 14. The value of the contract for the software you currently use for nurse rostering?*
- 15. The value of the contract for the software you currently use for AHP rostering?*

16. *The value of the contract for the software you currently use as a Vendor Management System?*
17. *The number of medics actively e-rostered at your Trust?*
18. *The number of nurses actively e-rostered at your Trust?*
19. *The number of AHPs actively e-rostered at your Trust?*
20. *Name of the framework the medics e-rostering software was procured using?*
21. *Name of the framework the nurse e-rostering software was procured using?*
22. *Name of the framework the AHP e-rostering software was procured using?*
23. *Responsible Officer for e-rostering at your Trust?*
24. *Do any of your rostering systems integrate with ESR?*
25. *What level of attainment did you achieve for e-rostering in the 2019 survey?*

Trust response:

1. Exemption 21 - ID 6371 Q1
2. Exemption 21 - ID 6371 Q1
3. Exemption 21 - ID 6371 Q1
4. Allocate (was 247 Time)
5. Exemption 21 - ID 6371 Q2
6. Exemption 21 - ID 6371 Q2
7. Exemption 21 - ID 6371 Q2
8. 14 April 2023
9. Exemption 21 - ID 6371 Q3
10. Exemption 21 - ID 6371 Q3
11. Exemption 21 - ID 6371 Q3
12. 14 April 2023
13. Exemption 43
14. Exemption 43
15. Exemption 43
16. Exemption 43
17. Exemption 21 - ID 6371 Q7
18. Exemption 21 - ID 6371 Q7
19. Exemption 21 - ID 6371 Q7
20. Exemption 21 - ID 6371 Q6
21. Exemption 21 - ID 6371 Q6
22. Exemption 21 - ID 6371 Q6
23. Exemption 40 - Falls under the remit of the Chief People Officer, Sue Steen.
24. Exemption 21 - ID 6371 Q10a
25. Survey attainment level would have been 0, given the lack of medical staff on the system at the time and the ongoing rollout to non-medical units.

Exemption 21 - Under Section 21 of the Act we are not required to provide information in response to a request if the information is already reasonably accessible to you. The information you requested is available from the trust website [WWW.MTW.NHS.UK](http://www.mtw.nhs.uk) Please enter Rostering into the search box and the response will be shown. Alternatively please use the following link: <http://www.mtw.nhs.uk/wp-content/uploads/2021/04/Rostering.-190421.pdf>

Exemption 43 - The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

#### Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: [www.mtw.nhs.uk/about-us/our-quality-story/finance/](http://www.mtw.nhs.uk/about-us/our-quality-story/finance/)

Exemption 40 - Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. We are aware that approaches from some of these organisations, as a result of any disclosure on our part, may lead to damage and distress to individuals whose roles and responsibilities would not normally be public facing or a level where the expectation would be that this information should be in the public domain. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

The Trust has therefore decided that in future all such requests will normally be refused using the limitations available under Section 10 and Section 11 of the Data Protection Act 1998. The information you have requested is therefore exempt under Section 40 of the Freedom of Information Act 2000.

The Trust follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details.

Information relating to staff that is not currently publically available on our website will not be released under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of employees.

The Trust Executive structure chart is available on the Trust website [www.mtw.nhs.uk](http://www.mtw.nhs.uk) .