

Ref: FOI/GS/ID 6399

**Please reply to:**  
FOI Administrator  
Trust Management  
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18 February 2021

## **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Admissions via A&E.

*You asked:*

- 1. How many patients visiting A&E each week who required admission were admitted within four hours? Please also provide the total number of patients attending A&E, for context.*
- 2. What percentage of patients who required admission were admitted within four hours?*
- 3. What was the average (mean) length of time between arrival and admission for patients who required admission each week?*
- 4. How many patients who required admission were in A&E for more than 12 hours? Please note, I would like the number of patients who were in the department for more than 12 hours from the time they arrived, not those who waited more than 12 hours from decision to admit to admission.*
- 5. Each week, what was the longest amount of time a patient spent in A&E between arrival and admission? I would like to know their age and sex.*
- 6. I would appreciate it if you could provide the same information for the financial year 2017/18, 2019/20 and so on, back as far as records allow.*

Trust response:

1.

WeekEnding	Total	Attend
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	<b>Attend</b>	<b>4h</b>
10/09/2017	2,775	2,775
17/09/2017	2,851	2,851
24/09/2017	2,834	2,834
01/10/2017	2,921	2,921
08/10/2017	2,882	2,882
15/10/2017	2,825	2,825
22/10/2017	2,716	2,716
29/10/2017	2,652	2,652
05/11/2017	2,647	2,647
12/11/2017	2,791	2,791
19/11/2017	2,710	2,710
26/11/2017	2,911	2,911
03/12/2017	2,812	2,812
10/12/2017	2,857	2,857
17/12/2017	2,856	2,856
24/12/2017	2,906	2,906
31/12/2017	2,857	2,857
07/01/2018	2,876	2,876
14/01/2018	2,615	2,615
21/01/2018	2,584	2,584
28/01/2018	2,739	2,739
04/02/2018	2,694	2,694
11/02/2018	2,658	2,658
18/02/2018	2,721	2,721
25/02/2018		

	2,764	2,764
04/03/2018	2,552	2,552
11/03/2018	2,983	2,983
18/03/2018	2,901	2,901
25/03/2018	2,944	2,944
01/04/2018	2,855	2,855
08/04/2018	2,883	2,883
15/04/2018	2,694	2,694
22/04/2018	2,816	2,816
29/04/2018	2,808	2,808
06/05/2018	3,016	3,016
13/05/2018	3,185	3,185
20/05/2018	3,055	3,055
27/05/2018	3,021	3,021
03/06/2018	3,017	3,017
10/06/2018	3,065	3,065
17/06/2018	3,002	3,002
24/06/2018	3,007	3,007
01/07/2018	3,055	3,055
08/07/2018	3,132	3,132
15/07/2018	3,086	3,086
22/07/2018	3,094	3,094
29/07/2018	2,914	2,914
05/08/2018	2,840	2,840
12/08/2018	2,940	2,940
19/08/2018		

	2,858	2,858
26/08/2018	2,788	2,788
02/09/2018	3,009	3,009
09/09/2018	2,835	2,835
16/09/2018	3,015	3,015
23/09/2018	2,994	2,994
30/09/2018	2,910	2,910
07/10/2018	3,034	3,034
14/10/2018	3,021	3,021
21/10/2018	2,891	2,891
28/10/2018	2,732	2,732
04/11/2018	2,813	2,813
11/11/2018	3,007	3,007
18/11/2018	3,056	3,056
25/11/2018	2,948	2,948
02/12/2018	3,000	3,000
09/12/2018	2,948	2,948
16/12/2018	2,868	2,868
23/12/2018	2,812	2,812
30/12/2018	2,825	2,825
06/01/2019	2,978	2,978
13/01/2019	3,041	3,041
20/01/2019	3,096	3,096
27/01/2019	3,134	3,134
03/02/2019	3,079	3,079
10/02/2019		

	3,338	3,338
17/02/2019	3,176	3,176
24/02/2019	2,983	2,983
03/03/2019	3,096	3,096
10/03/2019	3,204	3,204
17/03/2019	3,055	3,055
24/03/2019	3,156	3,156
31/03/2019	3,091	3,091
07/04/2019	3,125	3,125
14/04/2019	2,965	2,965
21/04/2019	3,086	3,086
28/04/2019	3,253	3,253
05/05/2019	3,136	3,136
12/05/2019	3,195	3,195
19/05/2019	3,320	3,320
26/05/2019	3,415	3,415
02/06/2019	3,099	3,099
09/06/2019	3,142	3,142
16/06/2019	3,069	3,069
23/06/2019	3,250	3,250
30/06/2019	2,656	2,656
07/07/2019	3,421	3,421
14/07/2019	3,490	3,490
21/07/2019	3,399	3,399
28/07/2019	3,387	3,387
04/08/2019		

	3,320	3,320
11/08/2019	3,164	3,164
18/08/2019	2,995	2,995
25/08/2019	3,094	3,094
01/09/2019	3,273	3,273
08/09/2019	3,161	3,161
15/09/2019	3,219	3,219
22/09/2019	3,373	3,373
29/09/2019	3,372	3,372
06/10/2019	3,309	3,309
13/10/2019	3,359	3,359
20/10/2019	3,292	3,292
27/10/2019	3,064	3,064
03/11/2019	3,135	3,135
10/11/2019	3,286	3,286
17/11/2019	3,400	3,400
24/11/2019	3,341	3,341
01/12/2019	3,275	3,275
08/12/2019	3,442	3,442
15/12/2019	3,442	3,442
22/12/2019	3,293	3,293
29/12/2019	3,067	3,067
05/01/2020	3,054	3,054
12/01/2020	3,174	3,174
19/01/2020	3,140	3,140
26/01/2020		

	3,078	3,078
02/02/2020	3,279	3,279
09/02/2020	3,300	3,300
16/02/2020	3,118	3,118
23/02/2020	3,027	3,027
01/03/2020	3,209	3,209
08/03/2020	3,059	3,059
15/03/2020	2,947	2,947
22/03/2020	2,050	2,050
29/03/2020	1,416	1,416
05/04/2020	1,344	1,344

2.

<b>WeekEnding</b>	<b>4h Breach</b>	<b>Score(%)</b>
10/09/2017	332	88.0%
17/09/2017	382	86.6%
24/09/2017	561	80.2%
01/10/2017	597	79.6%
08/10/2017	372	87.1%
15/10/2017	299	89.4%
22/10/2017	412	84.8%
29/10/2017	273	89.7%
05/11/2017	343	87.0%
12/11/2017	399	85.7%
19/11/2017	361	86.7%
26/11/2017		88.9%

	323	
03/12/2017	303	89.2%
10/12/2017	261	90.9%
17/12/2017	499	82.5%
24/12/2017	512	82.4%
31/12/2017	806	71.8%
07/01/2018	705	75.5%
14/01/2018	482	81.6%
21/01/2018	367	85.8%
28/01/2018	311	88.6%
04/02/2018	348	87.1%
11/02/2018	340	87.2%
18/02/2018	360	86.8%
25/02/2018	259	90.6%
04/03/2018	377	85.2%
11/03/2018	406	86.4%
18/03/2018	413	85.8%
25/03/2018	280	90.5%
01/04/2018	332	88.4%
08/04/2018	441	84.7%
15/04/2018	186	93.1%
22/04/2018	171	93.9%
29/04/2018	138	95.1%
06/05/2018	347	88.5%
13/05/2018	305	90.4%
20/05/2018		93.2%



	209	
27/05/2018	171	94.3%
03/06/2018	351	88.4%
10/06/2018	175	94.3%
17/06/2018	183	93.9%
24/06/2018	207	93.1%
01/07/2018	303	90.1%
08/07/2018	232	92.6%
15/07/2018	195	93.7%
22/07/2018	219	92.9%
29/07/2018	337	88.4%
05/08/2018	421	85.2%
12/08/2018	362	87.7%
19/08/2018	183	93.6%
26/08/2018	254	90.9%
02/09/2018	263	91.3%
09/09/2018	199	93.0%
16/09/2018	327	89.2%
23/09/2018	250	91.6%
30/09/2018	140	95.2%
07/10/2018	367	87.9%
14/10/2018	401	86.7%
21/10/2018	316	89.1%
28/10/2018	262	90.4%
04/11/2018	250	91.1%
11/11/2018		86.2%

	414	
18/11/2018	294	90.4%
25/11/2018	307	89.6%
02/12/2018	323	89.2%
09/12/2018	414	86.0%
16/12/2018	258	91.0%
23/12/2018	354	87.4%
30/12/2018	381	86.5%
06/01/2019	477	84.0%
13/01/2019	443	85.4%
20/01/2019	326	89.5%
27/01/2019	423	86.5%
03/02/2019	405	86.8%
10/02/2019	713	78.6%
17/02/2019	458	85.6%
24/02/2019	408	86.3%
03/03/2019	344	88.9%
10/03/2019	227	92.9%
17/03/2019	199	93.5%
24/03/2019	87	97.2%
31/03/2019	63	98.0%
07/04/2019	308	90.1%
14/04/2019	290	90.2%
21/04/2019	231	92.5%
28/04/2019	400	87.7%
05/05/2019		91.5%

	267	
12/05/2019	399	87.5%
19/05/2019	261	92.1%
26/05/2019	364	89.3%
02/06/2019	297	90.4%
09/06/2019	275	91.2%
16/06/2019	193	93.7%
23/06/2019	190	94.2%
30/06/2019	63	97.6%
07/07/2019	216	93.7%
14/07/2019	305	91.3%
21/07/2019	238	93.0%
28/07/2019	291	91.4%
04/08/2019	293	91.2%
11/08/2019	279	91.2%
18/08/2019	399	86.7%
25/08/2019	450	85.5%
01/09/2019	513	84.3%
08/09/2019	356	88.7%
15/09/2019	351	89.1%
22/09/2019	590	82.5%
29/09/2019	477	85.9%
06/10/2019	452	86.3%
13/10/2019	490	85.4%
20/10/2019	429	87.0%
27/10/2019		87.4%

	386	
03/11/2019	466	85.1%
10/11/2019	392	88.1%
17/11/2019	603	82.3%
24/11/2019	856	74.4%
01/12/2019	902	72.5%
08/12/2019	915	73.4%
15/12/2019	499	85.5%
22/12/2019	770	76.6%
29/12/2019	557	81.8%
05/01/2020	390	87.2%
12/01/2020	404	87.3%
19/01/2020	389	87.6%
26/01/2020	243	92.1%
02/02/2020	418	87.3%
09/02/2020	443	86.6%
16/02/2020	364	88.3%
23/02/2020	354	88.3%
01/03/2020	329	89.7%
08/03/2020	375	87.7%
15/03/2020	288	90.2%
22/03/2020	90	95.6%
29/03/2020	58	95.9%
05/04/2020	59	95.6%

3.

Average of 4_Hour_Diff	Trust	
WeekEnding	Attend (Mins)	Attend (Hours)
10/09/2017	226	3.77
17/09/2017	220	3.67
24/09/2017	241	4.02
01/10/2017	238	3.97
08/10/2017	215	3.58
15/10/2017	219	3.65
22/10/2017	238	3.97
29/10/2017	214	3.57
05/11/2017	223	3.71
12/11/2017	228	3.80
19/11/2017	230	3.84
26/11/2017	205	3.42
03/12/2017	208	3.47
10/12/2017	207	3.45
17/12/2017	248	4.14
24/12/2017	236	3.94
31/12/2017	285	4.75
07/01/2018	274	4.56
14/01/2018	245	4.08
21/01/2018	235	3.92
28/01/2018	212	3.53
04/02/2018	217	3.62
11/02/2018	221	3.68

18/02/2018	231	3.84
25/02/2018	204	3.39
04/03/2018	241	4.01
11/03/2018	230	3.84
18/03/2018	234	3.90
25/03/2018	210	3.51
01/04/2018	220	3.67
08/04/2018	228	3.80
15/04/2018	197	3.28
22/04/2018	189	3.15
29/04/2018	181	3.01
06/05/2018	205	3.41
13/05/2018	203	3.38
20/05/2018	188	3.13
27/05/2018	187	3.12
03/06/2018	211	3.52
10/06/2018	185	3.08
17/06/2018	180	3.00
24/06/2018	187	3.11
01/07/2018	208	3.46
08/07/2018	194	3.23
15/07/2018	194	3.24
22/07/2018	192	3.20
29/07/2018	210	3.51
05/08/2018	228	3.80

12/08/2018	215	3.59
19/08/2018	186	3.10
26/08/2018	198	3.30
02/09/2018	200	3.33
09/09/2018	194	3.23
16/09/2018	206	3.43
23/09/2018	192	3.20
30/09/2018	180	2.99
07/10/2018	218	3.64
14/10/2018	222	3.71
21/10/2018	208	3.47
28/10/2018	201	3.35
04/11/2018	196	3.26
11/11/2018	219	3.65
18/11/2018	198	3.30
25/11/2018	199	3.32
02/12/2018	211	3.52
09/12/2018	215	3.58
16/12/2018	199	3.32
23/12/2018	212	3.54
30/12/2018	216	3.60
06/01/2019	234	3.89
13/01/2019	229	3.81
20/01/2019	207	3.44
27/01/2019	219	3.65

03/02/2019	219	3.65
10/02/2019	250	4.17
17/02/2019	227	3.79
24/02/2019	217	3.62
03/03/2019	204	3.39
10/03/2019	192	3.20
17/03/2019	219	3.66
24/03/2019	177	2.96
31/03/2019	170	2.83
07/04/2019	208	3.46
14/04/2019	199	3.32
21/04/2019	192	3.20
28/04/2019	216	3.61
05/05/2019	194	3.23
12/05/2019	210	3.51
19/05/2019	192	3.19
26/05/2019	213	3.54
02/06/2019	207	3.44
09/06/2019	200	3.33
16/06/2019	194	3.23
23/06/2019	183	3.05
30/06/2019	179	2.99
07/07/2019	193	3.21
14/07/2019	197	3.28
21/07/2019	191	3.18



28/07/2019	203	3.39
04/08/2019	196	3.26
11/08/2019	200	3.33
18/08/2019	219	3.65
25/08/2019	213	3.55
01/09/2019	236	3.94
08/09/2019	220	3.67
15/09/2019	206	3.44
22/09/2019	235	3.92
29/09/2019	222	3.70
06/10/2019	224	3.74
13/10/2019	227	3.79
20/10/2019	214	3.57
27/10/2019	212	3.54
03/11/2019	232	3.87
10/11/2019	212	3.53
17/11/2019	242	4.04
24/11/2019	246	4.10
01/12/2019	253	4.21
08/12/2019	265	4.42
15/12/2019	221	3.69
22/12/2019	262	4.36
29/12/2019	237	3.96
05/01/2020	221	3.68
12/01/2020	220	3.66

19/01/2020	217	3.62
26/01/2020	191	3.18
02/02/2020	225	3.75
09/02/2020	211	3.52
16/02/2020	206	3.44
23/02/2020	201	3.34
01/03/2020	197	3.29
08/03/2020	209	3.48
15/03/2020	193	3.22
22/03/2020	157	2.62
29/03/2020	157	2.62
05/04/2020	150	2.50

4.

The number of patients who were in the department for more than 12 hours from the time they arrived, not those who waited more than 12 hours from decision to admit to admission.

WeekEnding	Trust	
	Attend	Breach
10/09/2017	2,775	101
17/09/2017	2,851	106
24/09/2017	2,834	107
01/10/2017	2,921	101
08/10/2017	2,882	88
15/10/2017	2,825	82
22/10/2017	2,716	145
29/10/2017	2,652	85
05/11/2017	2,647	110

12/11/2017	2,791	109
19/11/2017	2,710	140
26/11/2017	2,911	74
03/12/2017	2,812	76
10/12/2017	2,857	70
17/12/2017	2,856	154
24/12/2017	2,906	104
31/12/2017	2,857	222
07/01/2018	2,876	198
14/01/2018	2,615	144
21/01/2018	2,584	140
28/01/2018	2,739	99
04/02/2018	2,694	91
11/02/2018	2,658	114
18/02/2018	2,721	139
25/02/2018	2,764	77
04/03/2018	2,552	148
11/03/2018	2,983	114
18/03/2018	2,901	144
25/03/2018	2,944	89
01/04/2018	2,855	97
08/04/2018	2,883	108
15/04/2018	2,694	40
22/04/2018	2,816	41
29/04/2018	2,808	28

06/05/2018	3,016	64
13/05/2018	3,185	58
20/05/2018	3,055	59
27/05/2018	3,021	47
03/06/2018	3,017	71
10/06/2018	3,065	32
17/06/2018	3,002	30
24/06/2018	3,007	44
01/07/2018	3,055	63
08/07/2018	3,132	33
15/07/2018	3,086	53
22/07/2018	3,094	30
29/07/2018	2,914	64
05/08/2018	2,840	101
12/08/2018	2,940	73
19/08/2018	2,858	27
26/08/2018	2,788	42
02/09/2018	3,009	46
09/09/2018	2,835	37
16/09/2018	3,015	73
23/09/2018	2,994	48
30/09/2018	2,910	26
07/10/2018	3,034	103
14/10/2018	3,021	116
21/10/2018	2,891	68

28/10/2018	2,732	57
04/11/2018	2,813	62
11/11/2018	3,007	102
18/11/2018	3,056	68
25/11/2018	2,948	75
02/12/2018	3,000	103
09/12/2018	2,948	83
16/12/2018	2,868	64
23/12/2018	2,812	86
30/12/2018	2,825	87
06/01/2019	2,978	126
13/01/2019	3,041	123
20/01/2019	3,096	83
27/01/2019	3,134	114
03/02/2019	3,079	82
10/02/2019	3,338	172
17/02/2019	3,176	134
24/02/2019	2,983	70
03/03/2019	3,096	62
10/03/2019	3,204	52
17/03/2019	3,055	32
24/03/2019	3,156	9
31/03/2019	3,091	13
07/04/2019	3,125	71
14/04/2019	2,965	84

21/04/2019	3,086	57
28/04/2019	3,253	111
05/05/2019	3,136	73
12/05/2019	3,195	87
19/05/2019	3,320	54
26/05/2019	3,415	76
02/06/2019	3,099	94
09/06/2019	3,142	68
16/06/2019	3,069	51
23/06/2019	3,250	25
30/06/2019	2,656	63
07/07/2019	3,421	70
14/07/2019	3,490	63
21/07/2019	3,399	36
28/07/2019	3,387	104
04/08/2019	3,320	53
11/08/2019	3,164	46
18/08/2019	2,995	100
25/08/2019	3,094	77
01/09/2019	3,273	149
08/09/2019	3,161	74
15/09/2019	3,219	89
22/09/2019	3,373	111
29/09/2019	3,372	125
06/10/2019	3,309	129

13/10/2019	3,359	128
20/10/2019	3,292	142
27/10/2019	3,064	165
03/11/2019	3,135	148
10/11/2019	3,286	95
17/11/2019	3,400	195
24/11/2019	3,341	150
01/12/2019	3,275	146
08/12/2019	3,442	171
15/12/2019	3,442	92
22/12/2019	3,293	193
29/12/2019	3,067	133
05/01/2020	3,054	108
12/01/2020	3,174	106
19/01/2020	3,140	141
26/01/2020	3,078	60
02/02/2020	3,279	101
09/02/2020	3,300	95
16/02/2020	3,118	97
23/02/2020	3,027	88
01/03/2020	3,209	76
08/03/2020	3,059	95
15/03/2020	2,947	74
22/03/2020	2,050	4
29/03/2020	1,416	2

05/04/2020	1,344	1
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5. When reviewing the data extracted from our information systems in support of your request the Trust has identified a technical issue with the system used within the A&E department. This system does not hold sufficient information to enable the Trust to give validated information in response to your request.

This issue has meant that we are not able to differentiate between a technical waiting time breach resulting from an administrative process and a genuine waiting time breach in our reporting. Therefore without a records audit, it would not be possible to answer this with any confidence and we therefore regret to advise that we are unable to provide an accurate response to your enquiry at this time.

We are in the process of implementing a new electronic patient record system which will improve the data quality and completeness in the A&E Department.

6. Please see above responses.