

Ref: FOI/GS/ID 6502

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net
www.mtw.nhs.uk

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Telecoms and Networks.

You asked:

Contract 1

- 1. Current Lines/Voice Services (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.*
- 2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers*
- 3. Fixed Line- Contract Duration- the number of years the contract is for each provider*
- 4. Type of Lines- Please can you split the type of lines per each supplier? PSTN, Analogue, SIP*
- 5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines*

Contract 2

- 6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?*
- 7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.*
- 8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.*
- 9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.*
- 10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.*

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?
15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
16. Contract Description: Please can you provide me with a brief description of the contract
17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.
18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.
19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.
20. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contracts above.

Trust response:

Contract 1

1. SIP lines, Analogue lines are being decommissioned. VOIP 8X8 Telephony
2. Rolling contract - renewal 31.07.21
3. Annual
- 4.

PSTN, Analogue, SIP

SIP lines Gamma, VOIP 8x8

5.

SIP 2 x 30 lines, Analogue is being decommissioned. VOIP 8X8 Telephony 250 lines

Contract 2

6. Block Solutions Ltd & 8x8
7. Rolling contract - renewal 31.07.21 (Block SIP - GAMMA) 8x8
8. 8x8 – it's a fixed fee of £2250 per month & GAMMA (Block) - £6000.00 on average per month
9. Rolling annual contract for 8 x8 and Gamma/Block
10. Number of extensions we have on our telephone system is 5500

Contract 3

11. The Trust have multiple internet connections from Block Solutions and Adept Telecom
12. The Internet connectivity from Adept (next renewal July 2023) is delivered as part of MTW's HSCN contract. The Internet connectivity from Block is

delivered as part of the SIP, Wifi Spark (next renewal October 2022) and Block DC contract (next renewal December 2024)

13. The Trust does not have a broadband supplier we have dedicated circuits as per question 12

Contract 4

14. HSCN and WAN connectivity is provided by Adept and some WAN connectivity is provided by Custodian Data Centres

15. HSCN Access Services RM3825 framework schedule - shared contract cost & 3 Custodian - Rolling 28 March

16. Adept were the successful bidder for a joint invitation to tender to replace N3 services for Dartford and Gravesham NHS, Medway Foundation NHS, East Kent Hospitals NHS, Kent Community NHS and Kent and Medway Partnership NHS as well as MTW. The contract provides both point-to-point circuits as well as MPLS connectivity via copper and fibre circuits to satisfy each Trust's requirements for access to HSCN, the Internet, inter and intra Trust connectivity. The Custodian Data Centre contract provides MTW with 2x 1Gig EAD and 3x 10Gig OSA point-to-point circuits

17. For the Trust, the combined contracts provide connectivity for around 10 sites

18. Year 19-20 From June only - £56,961 - ADEPT & £64,062 for Custodian
Year 20-21 until January £99,277 - ADEPT & £65,053 for Custodian until January

19. Custodian was done on quotes and HSCN was a joint procurement run by East Kent

20. Head of IT -darren.twort@nhs.net