

Ref: FOI/GS/ID 6426

Please reply to: FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone, Kent ME16 9QQ

Email: mtw-tr.foiadmin@nhs.net

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## Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Passenger transport services.

## You asked:

- 1. Prior to co-vid 19 what shuttle bus service route numbers were in place and the cost for each service per annum?
- 2. Due to co-vid 19 what extra routes have been created and costs per annum for each service.
- 3. Which services have adopted social distancing rules?
- 4. Percentage or number of Shuttle bus services with social distancing rules in place. Please provide service numbers for those socially distanced.
- 5. What percentage of additional services is being supported by the local/central government and with what subsidy?
- 6. Has there been a reduction in staff using transport services. If so by what percentage or number on each service route funded by the trust.

## Trust response:

- 1. 6X and Tonbridge Train Station Route
- 2. No extra routes added due to COVID
- 3. All buses adhere to social distancing
- 4. 100% 6X
- 5. Services provided by the Trust prior to, and during, the Covid period are wholly Trust-funded. We are unaware of the number of additional services added on the wider network by the bus operators during this period and the level of subsidies provided for these through central or local government.
- 6. Due to the combination of the government's "work from home" and "avoid public transport" messages followed by the impact of social distancing guidelines on vehicle capacity there has been a reduction on usage on all public transport. The Trust funded services are now running with reduced average passenger levels when compared with pre-Covid levels:

6X 77% of February 2020 usage Tonbridge shuttle 70% of February 2020 usage