

Ref: FOI/GS/ID 6360

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
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Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

30 October 2020

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to PAS, EHR and Task Management Systems.

You asked:

Patient Administration System

1a) Please provide the name of the Patient Administration System (PAS) used at the organisation

1b) Who is the supplier?

1c) What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?

1d) What is the contract start date?

1e) What is the contract end date?

Electronic Health Record System

2a) Please provide the name of the Electronic Health Record (EHR) system used at the organisation?

2b) Who is the supplier?

2c) What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?

2d) What is the contract start date?

2e) What is the contract end date?

Task Management Functionality

*3a) Please name the PAS and/or EHR system used at the organisation that provides functionality to support the management of tasks. E.g. patient-level, ward level or site-level clinical and operational tasks. **If a separate system/supplier is used to support task management, please provide further details on this system (including contract dates and annual cost in 19/20)***

3b) *As part of the implementation process, was the system that provides task management installed on existing devices i.e. a software download, or did it require the installation of new technology?*

3c) *Please indicate which type of tasks the system captures in the table below*

3d) *Does the system provide static task lists, or can tasks be automatically escalated and allocated to other staff members?*

3e) *Please indicate the type of staffing group task management is used by?*

3f) *Does the system have the ability to share tasks from the hospital to social care and vice versa? I.e. local authorities can view the status of the patient and outstanding tasks, supporting a joined-up approach to care-co-ordination*

Trust response:

Patient Administration System

1a) Allscripts PAS

1b) Allscripts

1c) The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: www.mtw.nhs.uk/about-us/our-quality-story/finance/

1d) 30/10/2017

1e) 30/06/2026

Electronic Health Record System

2a) (Currently paper format) Sunrise (due to go live in 2021)

2b) Allscripts

2c) The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

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2d) Jul-18

2e) Jul-28

Task Management Functionality

3a. The Trust does not have a PAS or EPR system that supports task management.

All following questions for part 3 are not applicable.