

Ref: FOI/GS/ID 6379

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Digital Dictation, Speech Recognition, Outsourced Transcription, Telehealth and Health Information Systems.

You asked:

Digital Dictation

1. Do you use Digital Dictation? If yes, could you please answer the following questions:
 - a. Name of the supplier & product:
 - b. What procurement method (if any) was used to obtain this system i.e. what framework:
 - c. The contract start date:
 - d. The contract end date:
 - e. Total contract value:
 - f. Is the product integrated with PAS or EPR:
 - g. What is the name and position of the key internal stakeholder for this service:
 - h. What would you like to see in this product that is currently not being delivered:

Speech Recognition

2. Do you use Speech Recognition? If yes, could you please answer the following questions:
 - a. Name of the supplier & product:

- b. *What procurement method (if any) was used to obtain this system i.e. what framework:*
- c. *The contract start date:*
- d. *The contract end date:*
- e. *Total contract value:*
- f. *Is the product integrated with PAS or EPR:*
- g. *What is the name and position of the key internal stakeholder for this service:*
- h. *What would you like to see in this product that is currently not being delivered:*

Outsourced Transcription

3. *Do you use Outsourced Transcription? If yes, could you please answer the following questions?*

- a. *Name of the supplier:*
- b. *What procurement method (if any) was used to obtain this system i.e. what framework:*
- c. *The contract start date:*
- d. *Volume of letters per month:*
- e. *What is the name and position of the key internal stakeholder for this service:*

Telehealth

4. *Do you use Telehealth? If yes, could you please answer the following questions?*

- a. *Name of the supplier & product:*
- b. *What procurement method (if any) was used to obtain this system i.e. what framework:*
- c. *The contract start date:*
- d. *The contract end date:*
- e. *Total contract value:*
- f. *Is the product integrated with PAS or EPR:*
- g. *What is the name and position of the key internal stakeholder for this service:*

Health Information Systems

5. *What suppliers do you use for the following?*

- a. *PAS (Patient Administration System)*
- b. *EPR (Electronic Patient Record)*
- c. *eDMS (Electronic Document Management System)*
- d. *RIS (Radiology Information System)*
- e. *Outward mailing service provider*

Trust response:

- 1. Yes
 - a. G2 Speech
 - b. Tender on SBS Framework

- c. 01/01/19
- d. 31/12/23
- e. XX
- f. No
- g. Not Known
- h. This question is not covered by the Act as it relates to a personal opinion.
- 1. Yes - Pathology
- a. Winscribe Digital Dictation
- b. Rolling contract
- c. 24/02/20
- d. 20/02/21
- e. XX
- f. No
- g. Not Known
- h. This question is not covered by the Act as it relates to a personal opinion.
- 2. Yes.
- a. G2 Speech
- b. SBS Framework
- c. 01/01/19
- d. 31/12/23
- e. XX
- f. No
- g. Not Known
- h. This question is not covered by the Act as it relates to a personal opinion.
- 2. Yes - Pathology
- a. Nuance Dragon
- b. Licences purchased following a business case (licences renewed annually)
- c. No contract
- d. Not applicable
- e. Not applicable
- f. No
- i. Not Known
- g. This question is not covered by the Act as it relates to a personal opinion.
- 3. Yes.
- a. Describe
- b. Direct award
- c. The contract start date: 01/01/14
- d. I have been unable to obtain this information. If you still require this data can you please let me know and I will endeavour to respond.
- e. Not known
- 4. No
- 5. Yes
- a. Allscripts
- b. Allscripts- Sunrise
- c. Wellbeing (Enotes Stratus)
- d. GE Healthcare (Centricity RIS)
- e. Funasset with Xerox

XX: The Trust is applying Section 43(2) FOIA which provides an exemption from disclosure of information which would or would be likely to, prejudice the

commercial interests of any person (including the public authority holding it). This is a qualified exemption, and is therefore subject to the public interest test.

The Trust believes that the information requested contains details which would be likely to damage the companies ability to win new business opportunities for their services and to perform them within a commercially competitive market.

The Trust has concluded that the public interest in maintaining the exemption, and therefore protecting the commercial interests of the suppliers and preserving its ability to compete fairly in a commercial market, outweighs the public interest in disclosure in this case.

Supplier Transactions

All NHS bodies are required to publish details of individual invoices and transactions that are over £25,000. This is in response to guidance from HM Treasury which sets out the scope of the data. Details can be found on our website using the following link: www.mtw.nhs.uk/about-us/our-quality-story/finance/