

Ref: FOI/GS/ID 6417

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Cancelled appointments and procedures.

You asked:

1. How many of the following scheduled procedures/appointments were cancelled by the Trust:

- i) Elective operations*
- ii) Appointments made via urgent cancer referrals*
- iii) Mammograms*
- iv) Organ transplant operations*
- v) Optical appointments/procedures*

During the following periods:

- i) 2019-2020*
- ii) 2020-to date*

NB. I do not require the reasons for the cancellations.

2. How many of the following scheduled procedures/appointments were pushed back by the Trust:

- i) Elective operations*
- ii) Appointments made via urgent cancer referrals*
- iii) Mammograms*
- iv) Organ transplant operations*
- v) Optical appointments/procedures*

NB. I do not require the reasons behind the delay/re-scheduling.

For the following time frames:

- i) Up to one month*
- ii) Up to three months*
- iii) Up to six months*
- iv) Up to a year*
- v) Indefinitely*

During the following periods:

i) 2019-2020

ii) 2020-to date

Trust response:

1.i) Elective operations.

Reason	2019												2020						Total
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Jun	Jul	Aug	Sep	Oct		
PATIENT DNA	65	80	74	30	17	26	29	22	20	22	30	12	1	4	1	9	6	448	
PATIENT CANCELLED	22	38	51	20	21	24	29	36	17	41	25	12	13	18	9	34	33	443	
PATIENT UNFIT	23	46	24	25	17	22	30	23	25	18	26	14	6	5	11	13	8	336	
OP NOT NEEDED	14	26	28	10	8	7	15	13	14	14	14	5	1	6	2	5	5	187	
PATIENT REFUSED OP	9	16	16	7	11	6	11	5	7	9	8	5	1		1	5	3	120	
PATIENT UNWELL	11	10	12	12	2	8	5	17	9	7	10			1	3	1	4	112	
OTHER REPORTABLE	3	5	2	1	8	8	5	15	6		6	1	2	1	3	6	5	77	
LIST OVERRUN	2				2	10	2	6	7	11	8	2	2	4	4	5	4	69	
ADMIN ERROR	4	6	3	6	5	5	2	2	2	3	5	1	2	1	1	1	5	54	
OTHER NON REPORTABLE	9	8	2	3	1		1	6	11	1	6							48	
NO BEDS / STANDBY					1			14	1	12	17					2		47	
FURTHER INVESTIGATIONS REQUIRED	3	9	3		2	6		2	1	3	3					1		33	
NO TIME	9	12	4	2	4													31	
EQUIPMENT FAILURE		2		4	1	3	3	4		10	2			1	1			31	
EMERGENCY INTERRUPTION	6	2			3			5	1	3	2	1				1	1	25	
SURGON/CONSULTANT NOT AVAILABLE	1	1	2	6	3		5		1		1					1		21	
PS				2		3	5	1										11	
NO ANAESTHETIST AVAILABLE	1	2	1				3	1		1			1					10	
NO HDU/ITU BEDS					2	2	5											9	
UNSUITABLE FOR DAY SURGERY	2	2	1	2														7	
PATIENT R.I.P		1	1	2						1								5	
											1							1	
Total	184	266	224	132	108	130	150	172	122	156	164	53	29	41	36	84	74	2125	

1.ii)

Outpatient appointments cancelled from urgent cancer referral showing all urgent GP referrals & urgent referrals from a screening service that were cancelled by the Trust. We do not know at this stage if they are cancer related from the referral.

Description	REFERRAL FROM A NATIONAL SCREENING PROGRAMME		
Flag	(Multiple Items)		
LocalAttendStat	Canc H		
Count of DistrictNumber		Contract_Year	
PriorityType	20192020	20202021	Total
Urgent	41	13	54

Description	REFERRAL FROM A GP		
Flag	(Multiple Items)		
LocalAttendStat	Canc H		
Count of DistrictNumber		Contract_Year	
PriorityType	20192020	20202021	Total
Urgent	6364	3641	10005

1.iii) Cancellations by the Trust in 2019/20 and 2020/21 to date:

Cancellations by the Trust	
19/20	75
20/21 to date	43

1.iv) The Trust does not carry out this procedure.

1.v)

Optical procedures.

Count of Patient No	Years		Date		2020													Total		
	2019		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Jun	Jul	Aug		Sep	Oct
PATIENT CANCELLED			2	3	9	6	4	4	7	8	6	20	7	3	2	2	2	14	11	110
PATIENT DNA			8	5	3	8	4	10	6	9	5	10	8	2		2		3	5	88
PATIENT UNFIT			3	8	6	7	3	3	10	6	5	3	6	4			8	6	4	82
OP NOT NEEDED			4	7	7	5	3		6	7	5	5	6	1		1	1	2	3	63
PATIENT UNWELL			1	1		3	1	1	2	12	5	3	2						2	33
PATIENT REFUSED OP			1	1		4	4	2	3			2	3	2	1					23
ADMIN ERROR			2		2	1	2	2		2		1	1				1		1	15
OTHER REPORTABLE			1				1		1	2			3				3			11
PS						2		1	4	1										8
SURGON/CONSULTANT NOT AVAILABLE			1				3		3											7
FURTHER INVESTIGATIONS REQUIRED			2				1				1	1								5
OTHER NON REPORTABLE			2						1			1								4
EMERGENCY INTERRUPTION			1	1						1	1									4
EQUIPMENT FAILURE						2		1					1							4
PATIENT R.I.P						2						1								3
NO TIME				2			1													3
NO ANAESTHETIST AVAILABLE				1	1					1										3
LIST OVERRUN			1																	1
UNSUITABLE FOR DAY SURGERY			1																	1
Total			30	29	28	40	27	24	43	49	28	47	37	12	3	5	15	25	26	468

Ophthalmology & paediatric ophthalmology

Description	REFERRAL FROM A NATIONAL SCREENING PROGRAMME		
Flag	(Multiple Items)		
LocalAttendStat	Canc H		
Specialty	(Multiple Items)		
Count of DistrictNumber			
Contract_Year			
PriorityType		20192020	20202021
Urgent		39	12
			Total
			51

2.i) ii) and v) The Trust is unable to identify 'pushed back' only total cancelled from our systems without the manual checking of each patient record. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.

2iii) There are no push backs to report in 2019/20 as this is pre-covid but there were 130 Mammography pushbacks in 2020/21 to date.

Reason	Count of RIS Number
Covid-19 Equipment/Resources	1
Covid-19 Hospital Cancel	90
Covid-19 Patient Declined	33
Covid-19 Patient Unwell	6
Grand Total	130

2 iv) The Trust does not carry out this procedure.