

Your stay in hospital when you have dementia (Easy Read Leaflet)

Care in hospital wards



You will be taken to the best ward to treat your illness.



If you have a This Is Me book, please bring it to the hospital with you.

The This Is Me document helps us know:



About you.



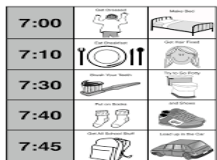
What you like.



What you don't like.



What help you might need.



What your normal day is like.



What makes you happy.



What makes you sad.

Information for carers



Tell staff if you are the patient's carer.



Bring your lasting power of attorney to show staff.



If you have a memory box bring it to hospital.



We like people to have their own clothes.




We use a red tray to know which people need help at mealtimes.



We are signed up to John's Campaign, supporting carers of people with dementia.



Further information and advice can be obtained from:

NHS 111
NHS Choices online

 **111**
www.nhs.uk

MTW NHS Trust is committed to making its patient information accessible in a range of languages and formats. If you need this leaflet in another language or format please ask one of your clinical care team or the Patient Advice and Liaison Service (PALS). We will do our best to arrange this.

Maidstone and Tunbridge Wells NHS Trust welcomes all forms of feedback from our service users. If the standard of service you have received from the Trust does not meet your expectations, we want to hear from you. Please speak with the ward manager or the nurse in charge in the first instance, or you can contact the **Patient Advice and Liaison Service (PALS)** on:

Telephone:  01622 224960 or  01892 632953

Email: mtw-tr.palsoffice@nhs.net

or visit their office at either Maidstone or Tunbridge Wells Hospital between 9.00am and 5.00pm, Monday to Friday.

You can be confident that your care will not be affected by highlighting any areas of concern or making a complaint. The Trust will retain a record of your contact, which is held separately to any medical records. If you are acting on behalf of a patient, we may need to obtain the patient's consent in order to protect patient confidentiality. More information on PALS or making a complaint can be found on the Trust's website: www.mtw.nhs.uk or pick up a leaflet from main reception.

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