

Ref: FOI/GS/ID 6184

Please reply to:
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Robotic Process Automation.

You asked:

- 1. Whether your Trust has procured Robotic Process Automation, also known as RPA. This is a new technology and therefore I am only asking the Trust to check its procurement and/or IT records as far back as 01/01/2016.*
- 2. If you have procured RPA, have you calculated how many Full Time Equivalent hours have been saved as a result of the automation doing administrative tasks, which were otherwise carried out by staff members working for the Trust? How many hours have been saved?*

Trust response:

1. No
2. Not applicable