

Ref: FOI/GS/ID 6287

Please reply to:

FOI Administrator Trust Management Maidstone Hospital Hermitage Lane Maidstone, Kent ME16 9QQ

Email: mtw-tr.foiadmin@nhs.net

10 September 2020

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Interpretation and translation services.

You asked:

- 1. Please can you complete the information below regarding your interpretation, translation and British sign language services being used at your organisation?
- a. How many requests for interpreting you have had for 2019 and 2020 to date?
- b. How many requests for translations you have had for 2019 and 2020 to date
- c. How much the annual cost for interpreting was for 2019?
- d. How much the annual cost for interpreting was for 2020 to date?
- e. How much the annual cost for translating was for 2019?
- f. How much the annual cost for translations was for 2020 to date?

Trust response:

a. 2019 - 1391

2020 - 1782

b. 2019 – 1

2020 - 19

c., d., e. and f.

The Trust accounts do not distinguish between interpreters and translation. The figure is therefore combined.

| Calendar Year | Expenditure |
|---------------|-------------|
| 2019 | 208,372 |
| 2020 to date | 68,274 |