

Ref: FOI/GS/ID 6198

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone, Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

24 July 2020

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Information Technology Department.

You asked:

- 1. How many staff do you currently employ within the trust?*
- 2. How many staff do you currently employ within the IT team?*
- 3. Do you have plans to recruit additional staff into the IT team, either Temporary or permanent, over the next 12 months?*
- 4. How many networked Endpoints do you currently manage within your IT estate?*
- 5. Are you Cyber Essentials/CE+ accredited?*
- 6. How many IT support/request tickets are processed per month?*
- 7. What is the name, job title, and department contact email address of for:*
**CIO / IT Director*
**Head of IT*

Trust response:

1. 6367
2. 202
3. Resourcing is being reviewed but no decisions have been made yet.
4. Approximately 4500.
5. Yes
6. 2849 per month - average across 12 months
7. IT Director – Morfydd Williams - Morfydd.williams@nhs.net
Acting CIO - Alex Slack - alex.slack@nhs.net
Head of IT - Darren Twort - Darren.twort@nhs.net