

Ref: FOI/GS/ID 6246

Please reply to:
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Trust Management
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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to Information Team.

You asked:

- 1. What types of services are covered by your organisation? For example acute/community/multiple sites.*
- 2. Does your organisation have a central information function?*
- 3. If yes please provide an organisational chart for the function. Please include job titles, number of whole time equivalents and AfC bands.*
- 4. Please list the core objectives of the function.*
- 5. How many hospital systems does the organisation utilise, and which systems does the information function provide reporting from? (For example PAS, Radiology etc.)*
- 6. Does the function have a regular training plan to support personal development and what kind of training does this cover? (For example in-house/External/SQL/SPSS etc.)*
- 7. Does the function offer a 7 day service and if so is this contracted? (For example to allow mandates such as the daily sitrep/discharge sitrep to be completed at a weekend.)*
- 8. Does your organisation have an EPR, if so which one?*
- 9. Does your organisation have a desk top reporting solution and if so what is it and how long has it been in place? If you don't have one, what software is used to provide organisational reports?*
- 10. Do you have a data ware house and if so how long has it been in place, was it a bought-in solution or was it developed in-house? If it was a bought-in solution, which solution is it?*
- 11. If yes, do you have staff dedicated to the data warehouse and are they part of the information function or do they sit elsewhere? If elsewhere (and not covered in the organisational chart in Q2) please provide job titles, number of WTEs and staff bands.*

12. Does your organisation have staff providing information reports who sit outside of the central information function? If so, please explain the kind of areas they sit (e.g. HR, Cardiology, Critical Care) and the reason they are not within the central function.

Trust response:

1. Acute

2. Yes

3. See below

4. Various – supporting the internal reporting requirements of the Trust as well as providing information to commissioners and regulators as required. Supporting performance management and service improvement. Data quality assurance.

5. Many – PAS, Radiology, Pathology, Cancer systems, ED, RTT etc.

6. Yes, driven by the appraisal process and PDPs – various from Excel, SQL, Power BI etc.

7. Yes, currently 7 days a week. Not contracted as such.

8. Yes, Sunrise EPR

9. We are currently deploying Power Bi.

10. Yes, 15yrs+. Internal warehouse and also make use of a shared service that supports all trusts in Kent. In-house solution (both).

11. Yes – small internal team of 3 WTE and support from shared service as above.

12. Most have been brought into the central team. Finance still produce their own reports and these are brought into the integrated reports, but most reporting is delivered via the central function.

Business Intelligence Team Structure



